



LOCAL LINKS

Information on Services Available
for Children and Families
in Brooks & Area



Compiled by **SPEC** • 11th Edition

Sponsored by:



COMMUNITY
FOUNDATIONS
OF CANADA
all for community

FONDATIONS
COMMUNAUTAIRES
DU CANADA
ensemble pour tous



Canada 



COMMUNITY
FOUNDATION
of Southeastern Alberta



This booklet will **LINK** you with:

Human Services Agencies and Resources
in Brooks and Area.

There are two parts to the “**Local LINKS**” booklet.

1 A categorized listing of agencies

2 An alphabetical agency list including hours of services, what they can do to help you, their telephone number, location, webpage, and email address where available.



The producers and funders of the **Local LINKS** booklet assume no responsibility to any person or persons for the information contained in this booklet, nor shall they be held liable for any damage caused to any person whether through negligence or otherwise.

Information is current to
May 30, 2019.

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2nd's on 1st

Phone: 403.362.8338

107 1st Street West, Brooks, AB T1R 1B2

Donations of new or gently used clothing and household items accepted.
Proceeds support Cantara House.

Hours of Operation: Monday – Friday
Saturday

10:00am - 5:00pm
10:00am - 3:00pm



Academy of Learning

Phone: 403.793.2294

Unit C #212, 2nd Avenue West, Brooks, AB T1R 0N8

Fax: 587.270.0379

Email: admissions.brooks@academyoflearning.com

Website: www.academyoflearning.com

Academy of Learning Career College in Brooks is a Private Vocational Training campus that has been approved by Alberta Advanced Education to offer the following programs: Business Office Skills, Community Service Worker, Community Service and Addictions Worker, Computerized Accounting Procedures, Computerized Office Procedures, Insurance Advisor, Medical Office Assistant, Medical Office Assistant with Health Unit Coordinator, and Payroll Administrator. Program lengths vary from 18 weeks to 51 weeks and are eligible for government funding. We hope to bring in additional programs to meet the job market demands in Brooks and surrounding areas.

Hours of Operation: Monday – Thursday
Friday

9:00am – 4:30pm
9:00am – 3:00pm

Addiction Helpline 24/7 Toll Free for Albertans: 1.866.332.2322

The Addiction Helpline is a toll free confidential service which provides alcohol, tobacco, other drugs and problem gambling support, information and referral to services.

Adult Basic Literacy Education (ABLE)

Phone: 403.362.1685

200 Horticultural Road East, Brooks, AB T1R 1E5

Website: ableliteracy.com

ABLE is a non-profit organization, funded by the Alberta government and based in Medicine Hat College in Brooks. We recruit and match volunteer tutors with adults wanting to learn English skills in the following areas:

- Reading and writing • Document usage • Numeracy • Oral Communication
- Working with others • Computer literacy

Students may be ESL or Canadian citizens.

Short-term programs are run throughout the year, as interest demands, for computer skills conversation skills, and basic math skills. Partnerships with other agencies are also available, for short courses with the program mandate.

Hours of Operation: Monday – Thursday 9:00am – 4:30pm
Evening appointments can be arranged

Al-Anon and Alateen

Phone: 403.793.3337

Website: www.al-anon.org (includes the Teen Corner)
www.al-anon.ab.ca

Since 1951 Al-Anon, and 1957 Alateen, have been offering strength and hope for friends and families of problem drinkers and other addictions. No matter what relationship you have with an alcoholic, whether they are still drinking or not, all who have been affected by someone else's drinking can find solutions that lead to serenity in the Al-Anon/Alateen fellowship.

Hours of Operation: Thursday 8:00pm
Trinity Lutheran Church (811 Cassils Road West)

Alberta Aids to Daily Living (AADL)

Phone: 403.362.7766

11, 311 9th Street East, Brooks, AB, T1R 1B3 Phone: 1.780.427.0731 (Edmonton)

The AADL program helps Albertans with a long term disability, chronic illness or terminal illness to maintain their independence at home, in lodges or group homes by providing financial assistance to buy medical equipment and supplies.

Alberta Blue Cross**Phone: 1.800.661.6995**

Website: www.ab.bluecross.ca

Hours of Operation: Monday – Friday

8:30am – 5:00pm

Alberta/Canada Job Bank Service**Phone: 1.800.999.1546**

Website: www.jobbank.gc.ca

JOBS is a job bank service for Albertan/Canadian employers and job seekers.

Alberta Child Health Benefit**Phone: 1.877.644.9992**

Box 2222, Station Main, Edmonton, AB, T5J 5H3

Fax: 1.780.415.8386

Website: www.albertasupports.ca

Get free eyeglasses, prescriptions and dental visits for your eligible children through the Alberta Child Health Benefit plan. ACHB helps pay health care bills for families with limited incomes.

Alberta Community Corrections**Phone: 403.362.1204**

220, 4th Avenue West, Brooks, AB, T1R 0G1

Website: justice.alberta.ca

Hours of Operation: Monday – Friday

8:15am – 4:30pm

Alberta Employment Standards**Toll Free: 1.877.427.3731**

Website: www.work.alberta.ca/employment-standards/3024.html

The Ministry of Labour in Alberta provides supports to meet the needs of both employees and employers. Employment Standards ensures Alberta work sites are fair and equitable, most employers are employees are protected by and must comply with employment standards law.

Alberta Family Employment Tax Credit**Phone: 1.800.959.2809**

Website: www.work.alberta.ca/alberta-family-employment-tax-credit.aspx

The Alberta Family Employment Tax Credit (AFETC) is a program funded by the Alberta government to help working families provide for their children.

Alberta Health Care Insurance

Phone: 1.780.427.1432

Email: health.ahcipmail@gov.ab.ca
Website: www.health.alberta.ca

Toll Free: 310.0000

In accordance with the Canada Health Act, Alberta has a publicly administered and funded health care system that guarantees Albertans receive universal access to medically necessary hospital and health care services.

Alberta Health Services

Phone: 1.780.342.2000

Toll Free: 1.888.342.2471

10030, 107th Street North West, Edmonton, AB, T5J 3E4

Website: www.albertahealthservices.ca

Alberta Health Services is responsible for delivery of health services for the 3.5 million people living in Alberta.

Alberta Health Services - Addictions

Phone: 403.362.1265

#1, 403 2nd Avenue West, Brooks, AB, T1R 0S3

Fax: 403.362.1248

Email: brooks@albertahealthservices.ca Toll-Free (24 hours) 1.866.332.2322

Website: www.albertahealthservices.ca/amh

We provide counseling for individuals and families affected by drug, alcohol or gambling problems. We also have public education and prevention programs for groups or individuals. Books and videos can be borrowed from our specialized library.

Hours of Operation: Monday – Friday 8:00am - 12:00pm & 12:45pm - 4:30pm

Alberta Health Services - Mental Health

Phone: 403.793.6655

440, 3rd Street East, Brooks, AB, T1R 0G5

Fax: 403.793.6656

Website: www.albertahealthservices.ca/amh

Toll free: 310.0000

Distress Centre Phone Number

1.800.784.2433

Services, including assessment and treatment, are available to individuals having moderate to severe mental illness. Our help is professional, confidential, and free. Referrals are accepted from all sources.

Hours of Operation: Monday – Friday 8:00am - 12:00pm & 12:45pm - 4:30pm

Alberta Human Rights Commission**Phone: 1.403.297.6571**

Southern Regional Office
620, 7th Avenue, SW, Calgary, AB, T2P 0Y8
Website: www.albertahumanrights.ab.ca

Toll Free: 310.0000

The purpose of the Alberta Human Rights Act is to ensure that all Albertans are offered an equal opportunity to earn a living, find a place to live, and enjoy services customarily available to the public without discrimination.

Hours of Operation: Weekdays 8:15am - 4:30pm

Alberta's Promise**Phone: 1.866.313.7500**

2520 AMEC Place
801, 6th Avenue South West, Calgary, AB, T2P 3W2
Website: www.albertaspromise.org

Fax: 1.403.297.6664

Alberta's Promise believes that all young people should have the opportunity to realize their full potential. To create opportunities they work to inspire Albertans to direct more resources toward benefiting our children and youth.

Hours of Operation: Monday - Friday 8:15am - 4:30pm

Alberta Seniors and Housing**Toll Free: 310-000 then 780.422.0122**

P.O. Box 927, Edmonton, AB, T5J 2L8
Website: www.seniors-housing.alberta.ca

The Government of Alberta provides a number of programs and services to support seniors in Alberta. This information is also helpful for caregivers and Albertans who are needing these programs in the near future. Areas of specific support include: provincial affordable housing, special needs housing, community housing, seniors housing and rent support programs

Hours of Operation: Monday – Friday 8:15am – 4:30pm
(except statutory holidays)

Alberta Supports (Ministry of Community and Social Services)

Phone: 403.362.1278

200, 600 Cassils Road East, Brooks, AB, T1R 1M6 Call Centre: 1.877.644.9992

Income Supports Emergency Afterhours Line: 1.800.664.5135

Website: **www.albertasupports.ca**

Alberta Supports – Click, call, or come in

Information and supports for social-based services offered by the Government of Alberta. Services include AISH, Child Care Subsidy, Disability Services – PDD & FSCD, Employment and Training, Health Benefits, Income Supports including emergency funds and Learner Income Support, Making Life Decisions and the Alberta Seniors Benefit.

Free employment services including Employment Opportunity boards, photocopying, faxing and computers for job search. Staff on hand to assist with one-on-one in job search, resume review and referrals to contracted employment services in Brooks.

Hours of Operation: Monday – Friday 8:15am – 4:30pm
(except all statutory holidays)

Alcoholics Anonymous (AA)

Narcotics Anonymous (NA)

Phone: 403.793.4796

Mailing Address: Box 2103, Brooks, AB, T1R 1C8

Website: **www.aa.org**

Meetings: Mondays & Saturdays at 8:00pm - United Church
 Tuesdays & Thursdays at 8:00pm -Trinity Lutheran Church
 Wednesday at 8:00pm - Brooks Health Centre

Apple Blossom Day Homes

Toll Free 1.877.842.7753

Box 20042, Kensington Postal Outlet

Fax: 403.526.8543

Medicine Hat, AB, T1A 8M4

Website: **www.appleblossomdayhomes.com**

Providing quality, dependable child care in thoroughly screened, approved and monitored Day Homes throughout Brooks and area. Hours are flexible enough to accommodate most work schedules. Educational activities and nutritious meals/snacks are provided. Government subsidy available.

Arts, Culture & Heritage Board

Phone: 403.362.3622

323 1 Street East, JBS Canada Centre, Brooks, T1R 0G1

Website: www.brooks.ca/598/Arts-Culture-Heritage-Board

Email: rmcphillips@brooks.ca

Contact: Randi McPhillips

The Board's mission is to support, develop and provide opportunities in arts, culture and heritage in the community.

Assured Income for the Severely Handicapped Phone: 1.403.529.3550

(AISH)

Toll Free: 310-0000

201A, 346-3 Street SE, Provincial Building, Medicine Hat, AB, T1A 0G7

The Assured Income for the Severely Handicapped (AISH) program provides financial and health related assistance to eligible adults with a disability. See Alberta Community and Social Services office to apply for AISH benefits in Brooks.



Bassano Family and Community Support Services & Community Worker

Phone: 403.641.3788

502, 2 Avenue, Bassano, AB, T0J 0B0

Text: 403.501.8540

Email: fcss@bassano.ca

Services: Information and referral, volunteer connections, senior's services, child/youth/family programs, talk sessions, assistance with government forms, avocation, prevention programming, parent education, parent support, mental health navigation, and community supports.

Hours of Operation: Monday – Friday 9:00am – 4:30pm
(to guarantee seeing the Director, please phone for an appointment).

Bassano Health Centre (Hospital)**Phone: 403.641.6100**

608, 5th Avenue, Bassano, AB, T0J 0B0

Bassano Medical Clinic**Phone: 403.641.6130**

608 5th Avenue, Bassano, AB, T0J 0B0

Fax: 403.641.6134

Hours of Operation: Monday - Thursday 9:00am - 12:00pm & 1:30pm - 4:30pm
Friday 9:00am - 12:00pm

Bee Well Counselling & Equine**Assisted Counselling****Phone: 403.376.0882**

Heather McClelland RT, BSW, MSW, RSW

Website: www.beewellcounseling.comEmail: beewellcounseling@gmail.com

Private counselling and equine assisted counselling. Individuals, couples, and family workshops & counselling.

BGSA Radiology – Brooks**Phone: 403.794.4330**

220 4th Street W, Brooks, AB (Newell Associate Clinic) T1R 0G1

Website: bsaradiology.ca

Ultrasound services are provided at BGSA Radiology in Brooks.

Hours of Operation: Monday – Friday 7:30am – 4:00pm

**Bridges Family Programs Association
of Southeastern Alberta****Phone: 403.526.7473**

Medicine Hat: 477, 3rd Street SE, Medicine Hat, AB, T1A 0G8 Fax: 403.504.2459**Brooks:** 116, 2nd Avenue W, Brooks, AB T1R 0R9 Fax: 403.362.6309Website: www.bridgesfamilyprograms.com

The Bridges Program provides support, information, family service planning, and advocacy services to families with children from birth to age 18 in southeastern Alberta. Bridges Family Programs offer 5 distinct programs, **3 of which are available in Brooks:**

1 » FASD Assessment & Support Services (FASS) Phone: 403.526.7473
477, 3 Street SE, Medicine Hat, AB T1A 0G8 Fax: 403.504.2459
Hours of operation: By appointment please call for information

FASS provides consultation and assessment/diagnostic services for persons with suspected or confirmed Fetal Alcohol Spectrum Disorder (FASD).

CONSULTING SERVICES: For caregivers of families with children under the age of 18. An FASD consultant can: provide information about FASD; identify appropriate interventions; help families access available supports related to FASD; advocate for the child with other services, as requested; and facilitate case conferences with other service provider to foster collaboration and optimal service delivery for the child.

ASSESSMENT SERVICES (Neurodevelopmental/FASD Clinic)

FASS facilitates a Neurodevelopmental/FASD diagnostic clinic for adults (18+) and children (0-17) living in southeastern Alberta. Our multidisciplinary clinic team assesses, diagnoses, and develops intervention plans for individuals impacted by prenatal alcohol exposure.

2 » Best Babies & 3 » Building Blocks Phone: 403.501.3862
116, 2 Avenue W, Brooks, AB T1R 0R9 Fax: 403.362.6309
Hours of operation: By appointment; please call for information

Best Babies is a program that promotes healthy choices and provides pre- and post-natal information; provided through home visits to prenatal mothers and caregivers with infants up to 9 months. Service is free and confidential.

Building Blocks is a program for families which promotes the health and social development of children ages 0-6 years. "Parenting does not always come naturally. At times we can be unsure of how to proceed in one or more areas. Sometimes we just need to talk to someone about a problem."

Brooks & County Immigration Services (BCIS) Phone: 403.362.0404

Bay 2, 500 Cassils Road, Brooks AB, T1R 1M6 Fax: 403.362.0435
Box 844, Brooks, AB, T1R 1B5
General Email: info@bcis-brooks.ca
Website: www.bcis-brooks.ca

BCIS is a non-for-profit organization, which provides settlement and integration services to all immigrants, refugees and temporary foreign workers. The services offered comes under six categories:

1. Initial settlement services for newly arrived Refugees, which provides accommodation, orientation to community and linkage to essential government and community services in the first 6 weeks from arrival.
2. Long-term settlement services, which provide ongoing information and orientation, integration and community connection to refugees and immigrants.
3. Youth settlement services, which provides school support, community connection and introduction to the Canadian work place for newcomer youth.
4. Employment services, which introduces newcomers to the Canadian work environment and assist in job searches and the success in Canadian work culture.
5. Temporary Foreign Workers (TFW) services, which includes a wide range of assistance to the TFW's and their employers in our community.
6. The Community Outreach and Volunteering services, which facilitates the development of partnerships and collaboration with community organizations and individuals for the benefit of BCIS clients. The program also introduces the concept of volunteerism to BCIS clients.

Hours of Operations:	Monday, Tuesday & Thursday	8:30am – 4:30pm
	Wednesday	8:30am – 7:00pm
	Friday	8:30am – 2:00pm

**Brooks & County of Newell Early Childhood
Development Coalition (EDC)**

Phone: 403.376.2053

Email: ddawns@hotmail.com

The Brooks & County of Newell EDC Coalition uses research results to analyze and distribute vital community statistics about how our youth children (ages 0-6) are developing, to partners and community organizations.

Brooks & County Victim Services Unit

Phone: 403.794.4455

310 4th Street, West, Brooks, AB T1R 0Z7

Fax: 403.362.4383

Providing assistance to victims of crime and trauma by offering support, information and referrals. The Victim Services Unit is based out of the RCMP detachment responding to support victims after police members have been called out. A crisis response team, composed of volunteers and staff, are on call 24 hours a day, seven days a week to support victims during the most tragic moments of their lives.

Brooks & District Genealogy Society

Phone: 403.362.8642

Mailing Address: Box 1538, Brooks, AB, T1R 1C4

Located 323, 1st Street E, Brooks, AB T1R 1C5 (The Brooks Public Library)

Website: www.agsbrooks.com

A non-profit organization that promotes the study of genealogy and genealogical research within the province of Alberta.

Hours of Operations: January – June & September – November

Meetings at 7:30pm every 2nd Thursday

Brooks & District Museum

Phone: 403.362.5073

568 Sutherland Drive East, Brooks, AB T1R 1C7

Fax: 403.362.5085

Website: www.brooksmuseum.ca

Email: museum@xplornet.com

Our Museum was created with the mission to collect, preserve and portray the cultural heritage of Brooks and District through natural history specimens of this area.

Visitor Information Centre

Located in the museum The Visitor Information Centre is accredited through Travel Alberta. Trained Visitor Information staff will provide information, brochures and maps to enhance your travel experience.

Hours of Operation: Daily Summer months

9:00am – 5:00pm

Non-Summer Hours

10:00am – 4:00pm (Mon.-Fri.)

Brooks & Region Makerspace

Phone: 403.793.0577

707 2nd Avenue E, Brooks, AB T1R 1L2

Website: brooksmaker.space

Makerspace offers the following to kids and young adults; a computer coding basics, learning how to build and create moving robotic kits, building and soldering projects from scratch, virtual reality, 3D printing, summer camps, various board games and theme nights. Mentors of all ages help to promote learning in a fun and innovative way to keep participants engaged. If you are looking to get involved and would like to be a volunteer, we are always looking to build our steering committee, or for help with the day to day running.

Hours of Operation: Monday – Friday 3:00pm – 9:00pm
Saturday 12:00pm – 7:00pm
Phone for summer hours and camps

Brooks Alliance Church

Phone: 403.362.8908

304 Cassils Road East, Box 938, Brooks, AB, T1R 1B8

Email: brooksalliancechurch@telus.net

Brooks Animal Protection Society (BAPS)

Phone: 403.362.4323

415, 1st Avenue East, Box 86, Brooks, AB, T1R 1B2

Website: www.bapsociety.com

Email: info@bapsociety.com

BAPS provides a safe haven, care and nourishment to neglected, abused, homeless, impounded, and surrendered companion animals. Through leadership and education programs BAPS promotes responsible pet ownership and works tirelessly to find loving “forever” homes for all animals under our care.

Hours of Operation: Everyday except Thursday & Sunday 11:00am – 6:00pm
Thursday & Sunday Closed

Brooks Bulletin (The)

Phone: 403.362.5571

124-3 Street W, Box 1450, Brooks, AB, T1R 1C3

Fax: 403.362.5080

Email: editor@brooksbulletin.com

Website: www.brooksbulletin.com

Brooks Community Adult Learning Council (BCALC)

Phone: 403.362.5372

303, 8th Street East, Brooks, AB T1R 1C8

Fax: 403.793.8249

E-mail: bcalc@telusplanet.net

Website: brooksadultlearning.ca

Cultivating and promoting lifelong learning for adults in the City of Brooks. BCALC responds to community issues and needs by facilitating meaningful and necessary learning opportunities. BCALC can assist in bringing programs and non-credit courses to the adult community of Brooks. Primary programming is LINC – Language Instruction for Newcomers to Canada.

Hours of Operation: Monday - Thursday 9:00am – 3:00pm & 5:45pm – 8:15pm
Friday 9:00am – 3:00pm

Brooks Community Gardens

Phone: 403.362.3293

Contact: Murray Denoudsten

Brooks Christian Reformed Church property: 1104 Fraser Ave West, Brooks, AB
1 Block North of Cassils Road on 11th Street West

Email: gtcommunitygarden@yahoo.ca

25 garden plots are available for rent over the summer. The plots use a sustainable approach to community gardening. Availability is limited to e-mail requests or look for the advertisement in the newspaper early in the spring to secure a plot for the season. Gardening is a great way to get fresh healthy food and enjoy exercise in the outdoors.

Office Hours of Operation: Summer Time Rental

Brooks Dynamite Daycare

Phone: 403.501.9429

611 2nd Avenue East, Brooks, AB, T1R 1C5

Quality childhood education and care is available on-site from newborn to 6 years of age. We have qualified staff, licensed by Alberta Government and are fully subsidized. Our program is pre-accredited.

Hours of Operation: Monday to Friday 7:30am - 5:15pm

» After Shock After School Program

Qualified childhood education and care is available on-site for children 6-12 years. We have qualified staff, licensed by Alberta Government and are fully subsidized.

Hours of Operation: Monday to Friday 3:00pm - 6:00pm

Brooks Early Learning Academy (BELA)

Phone: 403.501.0019

1, 560 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.501.0025

Website: www.brooksearlylearning.ca

Blog: itsabeladay.blogspot.ca Twitter: @BELA_Brooks

Facebook: **Brooks Early Learning Academy**

Innovative preschool programming for children ages 2-5. Experienced staff committed to the philosophy of learning through play. BELA is a nurturing environment, where children have the opportunity to have fun, explore, examine & interact socially with other children. BELA also offers programming for children with exceptionality and those learning English as a second language. Check out our blog or social media for a sneak peek into life at BELA and see our website for program information.

Brooks Fire Department

Phone: 403.362.2331

504 Cassils Road East, Brooks, AB, T1R 0Z6

Website: brooks.ca/225/Fire-Department

Service provided 24 hours a day and 7 days a week and is delivered by 32 volunteer fire fighters and 2 full time officers.

Brooks Food Bank Foundation

Phone: 403.793.2535

327, 3rd Street West, Brooks, AB, T1R 0E7

Fax: 403.362.8176

Email: brooksfoodbank@telus.net

Offering emergency food assistance, as well as referral services and collaboration with other community organizations, to meet the needs of the impoverished. Call to book an appointment.

Hours of Operation: Monday - Friday 8:00am-4:00pm
Winter 8:30am-4:30pm
Summer 8:00am-4:00pm

Brooks Handibus**Phone: 403.362.6190**

Brooks Fire Hall No. 1 504 Cassils Road E, Brooks, AB T1R 1J3 Fax: 403.362.4787
Email: apeterson@brooks.ca
Website: www.brooks.ca/278/Handibus

Offering door to door transportation for seniors, persons with disabilities, and persons with temporary injury. Booking in advance is advised. For fees and further information call the office.

Hours of Operation: Monday – Friday

8:00am – 4:00pm

Brooks Health Centre (Hospital)**Phone: 403.501.3232**

440, 3rd Street East, Brooks, AB, T1R 0G5

Fax: 403.362.6039

If you go to the hospital, please remember to take your Health Care Card and identification with you.

Brooks Helping Hands Caregiving Ltd**Phone: 403.362.5117**

#20 Upland Drive, Brooks, AB, T1R 0R2

Cell: 403.633.0547

Email: tammy.fowler28@yahoo.ca

Private homecare services including respite, companion care, in-home therapy, daily living activity assistance, and community access.

Brooks Immanuel Seventh-Day Adventist Church**Phone: 403.501.3437**

420, 2nd Street West, Brooks, AB, T1R 0E9

Website: www.brooksadventist.ca

Pastor Virgil Corel

Sabbath School 10:00am

Worship Service 11:00am

Brooks International Gospel Church (BIGC)**Phone: 403.362.2129**

Pastor Maureen Chelemu

120, 1st Avenue East, Brooks, AB, T1R 0R9

Bible Study 10:30am – 11:30am

Sunday Church 11:30am – 1:00pm

**Brooks Lab Patient Collection Site
(Alberta Health Services)**

Phone: 403.794.2500

Bay #7, 500 Cassils Road E, Brooks, AB, T1R 1M6

Fax: 403.794.2501

Provides collection of blood and body fluids for tests ordered by your doctor or healthcare provider. Booking appointments is available online and by phone at www.ahs.ca/labsouth or 1.866.232.4732

Hours of Operation: Monday – Friday 7:30am – 5:00pm

Brooks Local Immigration Partnership (LIP)

Phone: 403.362.1472

Box 844, Brooks, AB, T1R 1B7

Website: www.brooksimmigration.ca

Email: coordinator@brooksimmigration.ca

Brooks Local Immigration Partnership (LIP) is an initiative that brings local partners together and support services coordination and community-based planning around the needs of newcomers in Brooks. To get involved, please email the Coordinator at address above.

Brooks Medical Clinic

Phone: 403.362.3040

219B, 3rd Street West, Brooks, AB, T1R 0S3

Fax: 403.362.0102

Hours of Operation: Monday - Thursday
Friday

8:00am – 5:00pm
8:00am – 12:00pm

Brooks Preschool

Phone: 403.362.4828

327B, 3rd Street West, Brooks, AB, T1R 0E7

Website: www.brookspreschool.com

We aim to prepare pre-school children for school, develop independence, create a learning experience through play and provide socialization experiences with children of the same age. Please call for costs and registration information.

Brooks Public Library**Phone: 403.362.2947**

Mailing Address: PO Box 1149, STN Main, Brooks, AB, T1R 1B9 Fax: 403.362.8111

Location: 323, 1 Street E, Books, AB, T1R 1C5 (JBS Canada Centre)

Email: brolib@shortgrass.caWebsite: www.brooks.shortgrass.ca

Library cards can be purchased by visiting the Brooks Public Library in person, with your identification card showing current address. Library cards are available for adults, youth and children.

Hour of Operation:	Monday/Friday/Saturday	9:30am – 5:00pm
	Tuesday/Wednesday/Thursday	9:30am – 8:00pm
	Sundays	1:00pm – 5:00pm

Brooks Toy Library and Family Resource Centre Phone: 403.362.3232

Brooks & District Child Development Society

327, 3rd Street West (Basement, rear entrance), Brooks, AB, T1R 0E7

Annual Membership Fee: \$30.00 per family | Annual Group Membership: \$50.00

The Brooks Toy Library has over 1000 toys available to borrow, an extensive collection of cake pans, and children's puzzles. The resource room has over 400 parenting books, videos and cassettes and 20 different magazine subscriptions.

Hours of Operation:	Mondays	4:00pm - 8:00pm
	Tuesday/Wednesday/Thursday	9:30am - 5:00pm

Bullying Helpline Toll Free: 1.888.456.2323 (24hours/7days/week)Website: www.humanservices.ab.ca.abuse-bullying.html

Bullying happens when someone deliberately and repeatedly harasses, injures or threatens another person. The toll free helpline offers help in more than 170 languages.

Chat online (english only) follow link on website 12:00pm – 8:00pm daily

Bulwark Homes

Phone: 403.793.2688

Two locations: 8 Fairview Road E, Brooks, AB, T1R 0N1
35, 108 Garrow Avenue E, Brooks, AB, T1R 1J5
Email: bulwarkhomes@gmail.com

Cell: 403.793.5558

Supported/assisted living homes, respite services, residential care for individuals with disabilities.



Canada Child Benefit (CCB)

Phone: 1.800.387.1193

Website: www.canada.ca/en/revenue-agency/services/child-family-benefit-overview.html

The Canada Child Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under the age of 18.

Hours of Operation: Monday – Friday 8:15am – 5:00pm (Eastern Time)

Canada Pension Plan (CPP) and Old Age Security (OAS)

Phone: 1.800.277.9914

Website: www.canada.ca »Benefits»Public pensions (CPP)

www.canada.ca »Benefits»Public Pensions»Canada Pension Plan Overview (OAS)

The CPP and Old Age Security provide a modest base upon which Canadians can build their retirement income. Basic financial support is also available to survivors and to people who become too disabled to work, and their children.

Hours of Operation: Monday – Friday 8:30am – 4:30pm

Canada Revenue Agency

24 Hours Phone: 1.800.461.9999

Website: www.cra.gc.ca

Benefit Enquiries » CCB, GST/HST credit, Provincial Programs, Child Disability Benefits & Children's Special Allowances

Phone: 1.800.387.1193

Business Enquiries

Phone: 1.800.959.5525

Individual Enquiries

Phone: 1.800.959.8281

TIPS (Tax Information Phone Services)

Phone: 1.800.267.6999

Website: www.cancer.ca

If you, or someone you care about has been diagnosed with cancer, you'll have many questions and concerns. We're here to help. We offer support and information for people with cancer and their family, friends and caregivers.

Our Cancer Information Service provides answers to questions about all types of cancer, diagnostic tests, treatments, side effects, clinical trials and many other cancer-related topics. Our Peer Support Service connects people living with cancer and caregivers with trained volunteers who offer encouragement and share ideas for coping – all from their unique perspective as someone who's been there.

Medicine Hat support groups available, please call for more information.

Toll free number Monday – Friday 8:00am – 5:00pm

Canadian Mental Health Association

AB SE Region

Phone: 403.504.1811

204, 1865 Dunmore Road SE, Medicine Hat, AB, T1A 1Z8

Fax: 403.504.2542

Website: www.cmha-aser.ca

Email: aser@cmha.ab.ca

CMHA promotes the mental health of all, and supports the resiliency and recovery of individuals and their families who may be experiencing or are affected by mental illness. CMHA Alberta Southeast Region focuses on providing support, education and presentations on mental illness, grief, stress, suicide prevention and awareness, budgeting, and abuse of seniors. Various mental health related support groups are available through the year. Programs include the Regional Suicide Prevention Program, Mental Health Education Program, Community Helpers Program, Financial Administration Program, Youth Mental Health Support Program, and Branch Senior Support for seniors experiencing or at risk of abuse, Permanent Supportive Housing, and Addictions Crisis Services. CMHA also operates the POST thrift store; all revenue generated remains within the community and funds CMHA programs and services.

Hours of Operation: Monday – Friday 8:15am - 4:15pm

398 Aberdeen Street SE, Medicine Hat, AB T1A 0R2

Website: www.redcross.ca

Emergency needs contact provincial 24 hr toll free disaster line 1.888.800.6493

All Red Cross programs and activities are guided by the fundamental principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality. These principles allow us to provide help immediately to whoever needs it, wherever they are.

Volunteer Hours of Operation: Monday - Friday 10:00am – 12:00pm
1:00pm – 4:00pm

Cantara House (Family Shelter)**24 Hour Crisis Line: 403.793.2232**

501 Meadow Brook Drive, Brooks, AB T1R 1G1

Admin Phone: 403.362.2766

Mailing Address: Box 1045, Brooks, AB, T1R 1B8

Outreach: 403.793.8180

Website: www.cantarasafehouse.ca

Fax: 403.793.8288

Cantara House provides a safe and secure environment for women and men who reside in the City of Brooks and the County of Newell. A 24-hour crisis line is available for people experiencing abuse. Walk-in appointments can be arranged and outreach support is available to those who do not require emergency shelter. Call us anytime, 24 hours a day, if you are a victim of abuse or violence.

» Safe Youth Outreach Worker

Office Phone: 403.793.8180

email: safeyouth@cantarahous.net

Cell Phone: 403.363.4995

Safe Youth Outreach program connects youth in our community to the support(s) they need and provide support and follow up. To refer to this program please email the provided email for the paperwork.

Career Information Hotline**Phone: 1.800.661.3753**

Hours of Operation: Monday – Friday

8:15am – 4:30pm

Centennial Health (Clinic)**Phone: 403.793.8883**

316, 8th Avenue West, Brooks, AB
P.O. Box 700, Brooks, AB, T1R 1B6

Hours of Operation: Monday – Thursday 8:00am – 12:00pm & 1:00pm – 4:00pm
Wednesday 4:00pm – 6:00pm
Friday 8:00am – 12:00pm

Centennial Regional Arena**Phone: 403.362.1035**

144071 Silver Sage Road, Brooks, AB, T1R 1B5

This NHL regulation size ice arena / multi-purpose facility seats 1,704 people, and is home to several user groups, including the Brooks Bandits and other hockey teams, lacrosse and ringette teams. Its unique bowl shape design provides spectator seating. It includes corporate boxes, a two lane rubber running track, concessions, and a 200' x 85' ice surface. Amenities are located off the lobby to better serve all spectators. The lower level features a grade level access for trade shows, the Bandit's dressing rooms and eight multi-use dressing rooms.

Please contact the main office for hours of operation, facility booking/ rentals, Concerts, etc.

Champion's Centre Inc. (The)**Phone: 403.362.4440**

416, 3rd Avenue West, Brooks, AB, T1R 0B2
Website: www.thechampionscentre.net

Phone: 403.427.0376

A nationally registered nonprofit Christian charity, dedicated to providing permanent, quality, supportive housing to male individuals who face significant barriers to independent living. We provide personal development and grooming, life skill assistance, small "t" trustee program, work opportunities, spiritual support, and volunteer chapel services, among others.

Child Abuse Hotline**24 Hour/7 days/Week Line 1.800.387.5437**

Child Abuse Hotline: 1-800-422-4453

If you suspect a child is being neglected or abused, please call. (Calls are received from children in the midst of abuse, troubled parents, individuals concerned that abuse is occurring and others requesting child abuse information.)

Child and Youth Advocate

Toll Free: 1.800.661.3446

#2420, 801-6 Avenue SW, Calgary, AB, T2P 3W3

Fax: 403.297.4456

Email: ca.information@ocya.alberta.ca

Website: www.ocya.alberta.ca

The Office of the Child and Youth Advocate (OCYA) is an independent office of the Legislative Assembly of Alberta, mandated to work with vulnerable young people.

The OCYA provides individual and systemic advocacy for children and youth receiving “designated services” as defined under the Child and Youth Advocate Act. This includes young people receiving or attempting to access services under the Child, Youth and Family Enhancement Act and the Protection of Sexually Exploited Children Act, as well as youth involved with the youth justice system.

The OCYA also provides access to legal representation for children and youth receiving child intervention services, provides public education, and conducts investigations in the event of the serious injury or death of a young person receiving designated services.

The OCYA has offices in Edmonton and Calgary and provides services province wide.

Children’s Allied Health

Phone: 403.529-8966

665, 5 Street SW, Medicine Hat, AB T1A 4H6

Fax: 403.529.8859

Medicine Hat General Hospital

Website: www.albertahealthservices.ca

Children’s Allied Health offers skill-building, assessment, and treatment activities for the families of children who have or may develop emotional or behavioural problems, developmental delays, or disabilities.

(Note: see Community Health Services for Children’s Allied Health information for Brooks)

Hours of Operation: Monday – Friday

8:00am – 4:15pm

Children’s Services (South Region)

Phone: 403.362.1284

Suite 100, 600 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.6594

Website: www.humanservices.alberta.ca

Call for inquiries about child protection, child abuse concerns, foster care, adoptions, Daycare licensing and other services and supports.

Hours of Operation: Monday – Friday 8:15am – 12:00pm
1:00pm – 4:30pm

Christ the Redeemer Catholic Schools Phone: 1.800.737.9383

1 McRae Street, Box 1318, Okotoks, AB, T1S 1B3

Website: www.redeemer.ab.ca

Brooks Schools:

Holy Family Academy (Kindergarten - Grade 4)	Phone: 403.362.8001
Christ The King Academy (Grades 5 – 8)	Phone: 403.362.4767
St. Joseph’s Collegiate (Grades 9 - 12)	Phone: 403.362.5989
St.Luke’s Outreach Centre (Grades 10 - 12)	Phone: 403.362.5090
The Centre of Learning @ Home	Phone: 1.800.659.1945

Christ the Redeemer Catholic Schools provides an authentic Catholic education to students in traditional schools in Canmore, Brooks, Drumheller, High River, Okotoks, Oyen and Strathmore and online schooling and blended programs to students all over Alberta and around the world through the Centre for Learning @ Home. The Centre for Learning @ Home offers virtual education home-schooling and distance education.

Christian Reformed Church of Brooks Cell For Rev: 403.362.8142

1104 Frazer Avenue, Brooks, AB, T1R 0H2

Rev. Martin Boardman

Phone: 403.362.4750

Church of God (Pentecostal) Phone: 403.362.8697

424, 3rd Street West, Brooks, AB, T1R 0E7

Website: www.brookschurch.ca

Pastor Joel Goodnough

Church of Jesus Christ of Latter Day Saints Phone: 403.362.2820

40, 10th Street West, Brooks, AB, T1R 0C1

City of Brooks

Phone: 403.362.3333

201, 1st Avenue West, Box 879, Brooks, AB, T1R 1B7
Website: www.brooks.ca

Fax: 403.362.4787

- Animal Control Pager Phone: 403.793.7840
- By-Law Enforcement Phone: 403.362.2331
- Centennial Regional Arena Phone: 403.362.0135
- City Parks Department Phone: 403.362.0271
- Handi-Bus Phone: 403.362.6190
- JBS Canada Centre Phone: 403.362.3622
- Protective Services Phone: 403.362.2331
- Public Works Phone: 403.362.3146
- Regional Transportation Phone: 403.362.6190
Fax: 403.362.5658

Community Futures Entre-Corp

Phone: 403.528.2824

Website: www.entre-corp.albertacf.com

Brooks: 403.376.1099

Community Futures Entre-Corp offers small business training, advice and loans for business start-ups and expansions.

Community Health Services

Phone: 403.501.3300

440, 3rd Street E, Bag 300, Brooks, AB, T1R 1B3

Fax: 403.501.3323

Services include: Public Health Nursing - immunizations, baby clinics, communicable disease reporting, Environmental Health Services, Dental Health, Speech Language and Hearing Services, Children's Allied Health, Community Nutrition and Sexual Health Services.

Hours of Operation: Monday - Friday 9:00am – 4:30pm

Weekend on-call service is available for new moms and babies from
10:00am - 4:00pm

» Children's Allied Health

Phone: 403.501.3300

Children's Allied Health is a regional home-based developmental services program offering educational and therapeutic activities for the families of children who

have, or may develop emotional or behavioral problems, developmental delays or disabilities. The team includes: Physical Therapy, Occupational Therapy, Speech Language and Hearing Therapy, Home Based Developmental (Early Intervention), and Behavioral Services.

Hours of Operation: Monday – Friday 8:00am – 4:30pm

» **Community Nutrition Services**

Phone: 403.501.3315

Fax: 403.501.3323

Offers access to a registered dietitian, nutrition classes and programming for all families. Specialty areas include prenatal nutrition, healthy growth and development of infants and toddlers, family mealtime, school nutrition and food security.

Hours of Operation: Monday - Friday 8:00am – 4:30pm

» **Sexual Health Services**

Phone: 403.501.3303

Website: albertahealthservices.ca

Counselling and information services include:

- Sexual decision-making
- Birth control and pregnancy prevention
- Sexually transmitted infection (STI) prevention, testing, treatment and information
- Pregnancy counselling (includes all pregnancy options and referrals)
- Talking to children about sexuality

Clinical services include:

- Emergency contraceptive pill (morning-after pill)
- Pregnancy testing
- STI testing and treatment

Hours of Operation Wednesday 10:00am – 6:00pm
Thursday – Friday 8:00am – 4:30pm

Connect Teen**24 Hour, 7 Days a Week Phone: 1.403.264.8336**

Teen support available by text or online chat (through website homepage).

Text: 1.587.333.2724 (Evenings and weekends)*

Peer support – 5:00pm – 10:00pm daily*

Online chat: www.calgaryconnectteen.com

* Both text and online chat, peer support is offered:

Monday – Friday 5:00pm – 10:00pm

Saturday – Sunday 12:00pm – 10:00pm

Adults respond from 3:00pm – 5:00pm on weekdays for both.

Crime Stoppers (Brooks)**Toll-Free 1.800.222.8477**

Website: calgarycrimestoppers.org

Crime Stoppers pays cash rewards of up to \$2000 for information that leads to an arrest, the recovery of stolen property, or the seizure of illegal drugs.

Crossroads Clinic**Phone: 403.362.6665**

1, 650 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.501.3969

Email: info@crossroadsclinic.ca

Toll-Free: 1.855.362.4600

Website: www.crossroadsclinic.ca

Crossroads Clinic Association is a nonprofit clinic that provides community based support and services, including support and health care for pregnancy and sexual health issues; education in the community on sexual health and relationships; and care for those in distress as a result of abortion or sexual trauma.

We provide free and confidential services for pregnancy including medical pregnancy confirmation, pregnancy options supports, prenatal education, pregnancy resource support, post abortion support, and sexual health services including Sexually Transmitted Infections (STI) screening, sexual integrity and healthy relationship programs, and Community Education for students and parents relating to healthy sexuality.

Hours of Operation: Monday & Wednesday 12:00pm - 5:00pm

Tuesday & Thursday 11:00am - 6:00pm

Cypress College**Phone: 403.362.8482**

#716 - 2nd St. W Brooks, AB, T1R 1C4

Fax:403.526.4388

Website: www.cypresscollege.ca

Cypress College is a Business Career College based in Medicine Hat, Alberta with an additional campus in Brooks. We offer diploma programs in Administrative Technologies, Computer Technologies and Sales & Business Management. We are locally owned and operated and have served Southern Alberta for since 2002.

Hours of Operation: Please call to make an appointment

**Dial-A-Law and Lawyer Referral Service Toll Free 1.800.332.1091**

Call us for free practical legal information 24 hours a day. You must call from a touch tone phone. We have messages in Spanish, Punjabi, Polish, Vietnamese and Cantonese, as well as English.

Hours of Operated Assistance: Monday – Friday 8:00am – 4:30pm

Distress Centre 24 Hour Crisis Line: 1.403.266.HELP(4357)

Email: help@distresscentre.com Suicide Prevention: 1.800.SUICIDE (784-2433)
Website: www.distresscentre.com (online chat available)

Distress Centre ensures everyone has a place to turn in a time of crisis, by providing 24-hour support, counseling and referrals, free of charge.

Duchess Mennonite Church Phone: 403.378.4966

204, 3rd Street, East, Duchess, AB, T0J 0Z0

Website: www.duchessmennonite.ca

Pastor Alvin Penner | Associate Pastor Nathan Ramer



Ecole Le Ruisseau (ELR)**Phone: 403.362.2010**

803, 4th Avenue West, Brooks, AB, T1R 0B5

Fax: 403.362.2035

A part of the Conseil Scolaire FrancoSud, ELR offers the Alberta Curriculum in French to students from Kindergarten to grade 12.

Emergency Services**Phone: 911**

Dispatch of emergency responders (Police-RCMP, Fire, Emergency Medical Technicians-Ambulance)

Employment Insurance Information Line**Phone: 1.800.206.7218**

(See also Service Canada)

Employment Standards Contact Centre**Phone: 1.877.427.3731**

Website: www.alberta.ca/contact-employment-standards.aspx

Albertan's can call toll-free or ask questions online regarding your pay, vacation time, hours, overtime, etc.

Evangelical Free Church**Phone: 403.362.2952**

625, 8th Street West, Brooks, AB, T1R 0E3

Pastor Todd DeHann

Child and Family Ministries: Pastor Garth Everett

Student Ministries: Josiah Johnson

Children's Sunday School 9:45am

Sunday's Worship Service 11:00am

At Brooks Evangelical Free Church we want to discover all the benefits of knowing God personally through a relationship with Jesus Christ. Our desire is to be a place where all people – regardless of age, background, or spiritual condition – can grow through their understanding of who God is.

Explore Newell Website Brooks, AB

Website: www.explorenewell.com

Partner in the Newell Network

Explore the Newell Region! Life in Newell (Region) is an amazing experience.

The region plays host to an amazing amount of things to do, opportunities for business and employment, as well as a vibrant and active community lifestyle.

The Region of Newell is as warm as it is inclusive, and has some of the greatest cultural diversity in Southern Alberta. Find upcoming events and detailed information on Things To Do to keep you and your family exploring our region.

Easy links to other community information for business (opportunitynewell.com) and Programs and Services (LiveNewell.com)



Family Support for Children with Disabilities (FSCD)

Phone: 403.362.1278

200, 600 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.6594

Child Disability Resource Link

Phone: 1.866.346.4661

Website: www.child.gov.ab.ca

This Alberta Government program provides support to assist families with some of the extraordinary demands resulting directly from their child's disability. This support includes specific financial benefits, information and referral, as well as assisting the family in obtaining and coordinating services.

Hours of Operation: Monday – Friday 8:15am – 4:30pm

Family Violence Information Line

Toll Free: 310.1818

Helpline chat available 8:00am – 12:00pm daily

Website: www.humanservices.alberta.ca/contact-us.html

Family violence affects everyone: children, youth, individuals, families, and the community. There is help to protect yourself and others against family violence.

**Fetal Alcohol Spectrum Network
Society (South East Alberta)**

Phone: 403.548.2963

SEAFAN Coordinator Myrna Stark

Email: admin@seafan.ca

Website: www.seafan.ca • www.fasd.alberta.ca

The Community served by the South East Alberta Network Society has a comprehensive and collaborative regional response to Fetal Alcohol Spectrum Disorder (FASD) across the lifespan and a continuum of awareness initiatives, prevention strategies, services, and supports that are respectful of individual, family, culture, and community diversity.

First Nations & Inuit Hope for Wellness Helpline

24 Hour, 7 Days a Week Toll Free: 1.855.242.3310

Food Coalition Society of Brooks

Phone: 403.501.1879

Box 202, Brooks, AB, T1R 1B3

Offers programs to help family's access nutritious, safe, personally acceptable and culturally appropriate foods. The programs are delivered in a way that builds capacity and promotes community. Once a month there is a three hour cook up time, can be during the day or evenings.

Francophone Association of Brooks (AFB)

Phone: 403.362.0405

707, 2nd Avenue E (Basement), Box 1765, Brooks, AB, T1R 1L2

Website: www.afbrooks.org

Email: afbrooks2014@gmail.com

The AFB offers French services and volunteer activities to the community, fights against discrimination, promotes youth leadership capacity building and offers services to children and youth for a successful integration in our beautiful and bountiful community of Brooks, where they like to call home.

Hours of Operation: Monday – Friday 10:00am – 8:00pm
(Weekends by appointment)

Fresh Food Club

Phone: 403.501.1879

Box 202, Brooks, AB, T1R 1C1

Email: goodfoodforall@gmail.com

Brought to you by the Food Coalition Society of Brooks

The FRESH FOOD CLUB is a member driven buying club for purchasing top quality fresh produce at wholesale prices. Emphasis is placed on purchasing local produce as much as possible. This is a fun and convenient way to participate in the 100 mile diet. Everyone is welcome. Please call, write or e-mail for more information.

Fees: \$30.00/year – Non Volunteers \$15.00/year - Volunteers



Gambling Helpline

Toll-Free 24/7 within Alberta: 1.866.332.2322

This addictions helpline is a toll free confidential service which provides, alcohol, tobacco, other drugs and problem gambling support, information and referral services. It is available to all Albertans.

Global Village Centre

Phone/Fax: 403.362.7204

207 - 327, 3rd Street W Brooks, AB, T1R 0E7 (Community Cultural Centre)

Emails: info@globalvillagecentre.ca

Website: www.globalvillagecentre.ca

Global Village Centre offers empowerment, intercultural education and research. It also offers the Healing Path Wellness Centre for Newcomers (Your Well-Being Matters).

Government of Alberta

Toll Free: 310.0000

(see Table of Contents for a listing of specific departments)

Website: www.gov.ab.ca

Telephone Directory: www.gov.ab.ca/directory

If your call to an Alberta Government Service is long distance, please dial 310-0000 then the area code, and the phone number you would like to reach in order to receive TOLL FREE access.

Website: www.canada.gc.ca

For a complete list of departments and agencies please visit the website at
www.canada.ca/en/gov/dept

Grasslands Innovations School Wellness Team Phone: 403.363.1790

Kathy Irwin, Project Coordinator

Fax: 403.793.2108

745, 2 Avenue E, Brooks, AB, T1R 1L2

Email: kathy.irwin@grasslands.ab.ca

Grasslands Innovations School Wellness Team provides universal, group and Tier one individual services focussing on mental wellness to students in all of the schools in the Grasslands Public School Division.

Grasslands Public Schools**Phone: 403.793.6700**

Division Office

745, 2nd Avenue East, Brooks, AB, T1R 1L2

Website: www.grasslands.ab.ca

Maintenance Department

Phone: 403.793.6713

Bus Shop

Phone: 403.793.6703

Alcoma School (Kindergarten - Grade 9)

Phone: 403.362.3741

Bassano School (Kindergarten - Grade 12)

Phone: 403.641.3577

Brooks Composite High School (Grades 10 - 12)

Phone: 403.362.4814

Brooks Junior High School (Grades 7 - 9)

Phone: 403.362.3524

Duchess School (Kindergarten - Grade 12)

Phone: 403.378.4948

Eastbrook Elementary School (Kindergarten - Grade 6)

Phone: 403.362.5464

Gem School (Grades 1 - 6)

Phone: 403.641.2249

Griffin Park School (Kindergarten - Grade 6)

Phone: 403.362.7555

Rolling Hills School (Kindergarten - Grade 9)

Phone: 403.964.3640

Rosemary Academic School (Kindergarten - Grade 12)

Phone: 403.378.4493

Sunrise School (Alternative School)

Phone: 403.793.2025

Tilley School (Kindergarten - Grade 9)

Phone: 403.377.2233

Uplands Elementary School (Kindergarten - Grade 6)

Phone: 403.362.2660

COLONY SCHOOLS

Bow City Colony School	Phone: 403.362.3378
Clearview Colony School (Bassano)	Phone: 403.641.2022
Fairville Colony School	Phone: 403.641.2005
Lathom Colony	Phone: 403.641.4667
Newell Colony School	Phone: 403.641.2001
Springside Colony School (Duchess)	Phone: 403.378.4720
Springview Colony School (Bassano)	Phone: 403.641.2006
Colony Principal	Phone: 403.793.6700

Grasslands Regional Family and Community Support Services (FCSS) Society

Phone: 403.362.4549

Box 1996, Brooks, AB, T1R 1C7

Fax: 403.362.4571

Municipal Partners: City of Brooks, County of Newell, Rosemary, and Duchess

Email: fcss.off@telus.net

Website: www.grasslandsregionalfcss.com

Grasslands Regional FCSS is an inter-municipal partnership designed to deliver preventive social programming and to work with community to enhance the quality of life for residents. Working with communities and organizations we:

- Conduct research and collect informal feedback to determine community assets and issues to be used in Action Plans
- Provide education and training opportunities to build capacity in organizations
- Host Citizen of the Year & Junior Citizen of the Year
- Run the Summer Youth Volunteer Program
- Support volunteering
- Build community capacity through partnerships, voluntary sector funding & in-kind support.
- www.LiveNewell.com for full information on Newell communities program and services for all ages.

Grasslands Registry

Phone: 403.362.5755

240, 3rd Street West, Brooks, AB, T1R 0S3

Alberta registry agents are a network of community-based service centers, offering one-stop shopping for a wide range of registration, information, and licensing services on behalf of the Government of Alberta.

Hours of Operation: Monday – Friday 8:30am – 5:00pm



HIV Community Link (HIVCL)**Phone: 403.376.6020**

P.O. Box 331, Brooks, AB, T1R 1B4

Toll free: 1.877.440.2437

Email: KAwolusi@hivcl.org

Fax: 403.263.7358

Website: www.hivcl.org

HIVCL promotes the healthy choices people can make to reduce their risk of getting or spreading HIV/AIDS. Let's make sure the sex we're having is safe. Let's utilize harm reduction tools to minimize risk when engaging in injection drug use. Your sex, your life, your choices...just safer. HIVCL works to reduce the harmful effects of HIV/AIDS by providing programs and services that help people living with HIV/AIDS make healthy choices and enjoy a better quality of life. We advocate for those living with HIV, battling misunderstandings and prejudice. We partner with our community to develop a caring and compassionate society.

Hours of Operation: Mobile only

Outreach occurs at various sites in the community on request.

Habitat for Humanity**Phone: 1.403.253.9331 ext: 275**

210, 805 Manning Road North East, Calgary, AB, T2E 7M8

Fax: 403.253.9335

Email: brooksinfo@habitatsouthernab.caWebsite: www.habitatsouthernab.ca

Habitat for Humanity Canada is a national, non-profit organization working towards a world where everyone has a safe and decent place to live. For additional information call the LINKS program at The SPEC Association for Children & Families 403.501.5556 or email home@spec.ab.ca.

Health Link Alberta**Phone: 811**Website: myhealth.alberta.ca

Health Link Alberta provides health advice and information to all Albertans through a toll-free phone number. Access is 24 hours, 7 days a week and support is provided by experienced registered nurses and other health-care professionals. They will ask questions, assess symptoms and determine the best care for you.

High School Transcripts

Phone: 1.780.427.5732

Alberta Education (High School and Transcript)

Email: studentrecords@gov.ab.ca

Website: mypass.alberta.ca

Provides assistance and to update student personal information, view diploma marks, request transcripts and confirm order status of requests.

Home Care Program

Phone: 403.362.7766

11, 311 9th Street E, Brooks, AB, T1R 1B3

Fax: 403.362.7778

Home care staff co-ordinate and provide health and support services to enable individuals to remain in their own homes. The program provides for continuity of care between hospital and home and promotes self-care and independence. All residents of Alberta who hold a valid health care card and whose needs cannot be met at home are eligible.

There is no cost for Home Care services and anyone can refer an individual to our program or the individual can refer themselves. All referrals are followed up.

Hours of Operation: Monday - Friday 8:00am - 4:30pm



Immigration, Refugees & Citizenship Canada (IRCC)

Toll-Free 24/7: 1.888.242.2100

Website: www.cic.gc.ca

Responsible for immigration, settlement, resettlement, citizenship, and multicultural programs and services.

Automated telephone service available 24 hours a day, 7 days a week.

Hours of Operation (Client Support Centre Agents):

Monday – Friday 8:00am – 4:00pm

**J**

JBS Canada Centre**Phone: 403.362.3622**

323, 1st Street East, Brooks, AB, T1R 1B7
Website: www.brooks.ca

Fax: 403.362.4416

Swimming, skating, curling and hockey are some of the activities that are offered at the Leisure Centre.

Hours of operation and schedules of activities are posted in the JBS Canada Centre and are available on the City of Brooks' website.

**K**

Kids Help Phone**Toll-Free: 1.800.668.6868**

Website: www.kidshelpphone.ca (Live Chat available)

Kids Help Phone is Canada's only national 24-hour, bilingual and anonymous phone counselling, web counselling and referral service for children and youth.

Kids needing help with any problem or crisis can call this number. Whether your girlfriend/boyfriend broke your heart or broke your jaw, someone is there to listen and to help.

**L**

Labour Program (Federal)**Phone: 1.800.641.4049**

Labour Program Office

Fax: 1.403.292.4678

Harry Hays Building

270, 220 4th Avenue South East, Calgary, AB, T2G 4X3

Website: www.labour.gc.ca

Federal Employment Standards are minimum standards of employment for employers and employees in the workplace.

Lakewood Community Church (Baptist)**Phone: 403.362.5060**

804 Cassils Road East, Brooks, AB, T1R 0L2

Landlord and Tenant Information**Phone: 1.877.427.4088**

Alberta Contact Centre

Website: www.alberta.ca/landlords-tenants.aspx

Providing information, advice and mediation services for landlords and tenants.

Learner Income Support Office (Alberta)**Phone: 1.800.222.6485**

Website: www.alis.alberta.ca

Alis is the provincial gateway to career, learning and employment information that helps Albertans achieve success.

Hours of Operation: Monday - Friday 8:15am – 4:30pm

Legal Aid Society of Alberta**Toll Free 1.866.845.3425**

Website: www.legalaid.ab.ca

Fax: 1.866.382.7253

Legal Aid Alberta assists Albertans facing legal issues by helping them navigate their journey through the justice system and find lasting resolution to their legal challenges. We provide eligible Albertans support and services in areas including: Family Law and Child Welfare, Emergency Protection Orders and Domestic Violence, Adult Criminal Law, Youth Criminal Law, Immigration and Refugee Law, Civil Law, Service to the Siksika Nation and Duty Counsel (Legal Assistance at Court).

Hours of Operation: Monday – Friday 8:15am – 4:15pm

Lifetalk Counselling Services**Phone: 403.362.2210**

216, 327 3rd Street West, Brooks, AB T1R 0E7

Website: www.lifetalkcounselling.caEmail: exec.director@lifetalkcounselling.ca

When you struggle with emotional or relational issues and need a quiet place to

talk...help is available. Subsidy is available for counseling and seminars. Call for an appointment.

Hours of Operation: Monday, Thursday & Friday 9:00am - 5:30pm
Tuesday & Wednesday Evenings 12:30pm - 8:30pm

Lion King Daycare

Phone: 403.794.2121

1235 3rd Street West, Brooks, AB, T1R 0P7
Email: lionkingdaycarecentre@gmail.com

Quality childhood education and care is available on-site for children 12 months to 6 years of age. We have qualified staff, licensed by Alberta Government, and fully subsidized. We host programs such as the Grand Friends which gives the opportunity for the children to visit with our seniors that live in Sunrise Gardens. We have the capacity to address 40 children.

Hours of Operation: Monday to Friday 6:00am – 6:00pm

Little Children Day Homes

Phone: 403.427.1068

Mailing Address: Box 255, Brooks, AB T1R 1B3
Location: 12 Lakeview Cr. East Brooks, AB T1R 0L9
Facebook: **Little Children Day Homes**

Alberta Government licensed day homes providing approved and monitored child care services for children aged 0 – 12 years of age in the City of Brooks, and surrounding area. Some homes may offer care outside typical day home hours, please call for information. Subsidy is available for eligible families.

Live Newell Website Brooks, AB

Phone: 403.362.4549

Website: www.livenewell.com
Mailing Address: P.O. Box 1994, Brooks, AB T1R 1C7

Life in Newell (Region) is an amazing experience. The region plays host to an amazing amount of things to do, opportunities for business and employment, as well as a vibrant and active community lifestyle. The Region of Newell is as warm as it is inclusive, and has some of the greatest cultural diversity in Southern Alberta.

Whether you are looking for an opportunity to set up roots of your own or just passing by, you can be sure that the friendly community nature of the Region of Newell will be here for you.



Maintenance Enforcement Program (MEP)

Toll Free: 310.0000

7th Floor, J.E. Brownlee Building
10365, 97th Street, Edmonton, AB, T5J 3W7
Email: albertamep@gov.ab.ca
Website: www.justice.alberta.ca/programs_services/mep

Then dial: 780.422.5555
Fax: 1.780.401.7575

Ensures that individuals meet their obligation to pay spousal and child support under the term of their court orders and certain agreements.

Hours of Operation: Monday, Tuesday, Thursday & Friday
8:00am – 11:00am & 12:00pm – 4:00pm
Wednesday 12:00pm – 4:00pm

McMan Foster Recruitment Program Services Association Southeast Alberta

Phone: 403.362.6228

Website: www.mcmanfoster.com

Serving children, youth, families and communities in Southeast Alberta through the recruitment, training and preparation of foster homes for Children's Services in Brooks and surrounding areas. Adoption and respite home information is available upon request. Open your heart, open your home to a child in need.

McMan Youth, Family & Community Services Association Southeast Alberta

Website: www.mcmansouth.ca

McMan Youth, Family & Community Services Association provides Collaborative Services including; In-home Family Support, Child and Youth Work, Supervised Family Time and Transportation. These services will be provided to individuals and families referred from Children's Services in Brooks and surrounding rural areas.

Medicine Hat College – Brooks Campus**Phone: 403.362.1677**

200 Horticultural Station Road East, Brooks, AB, T1R 1E5

Fax: 403.362.1474

Email: cslenders@mhc.ab.caWebsite: www.mhc.ab.ca

In addition to College Preparation, Diploma and Certificate Programs, Adult Basic Education and ESL classes, the Brooks Campus offers a number of services to students and community members. These include: access to library resources including computers with printers and internet; exam invigilation, video conferencing, meeting and training space; academic advising, monthly art exhibits and an onsite job board. Catering services are available through on-campus cafeteria.

Hours of Operation: Monday – Thursday 8:00am - 7:00pm

Friday 8:30am - 4:30pm

Summer Hours: July – August 8:30am - 4:30pm

Ministerio Nueva Tierra**Phone: 403.376.0501**

304, Cassils Road, Brooks, AB, T1R 1B8

Mailing Address: P.O. Box 92, Brooks, AB, T1R 0B2

Website: www.ministerionuevatierra.org

Pastor Daniel Ramírez

MLA – Michaela Glasgo (UCP) Toll Free 310-000 then 403.527.5622

Fax: 403.527-5112

Constituency Office: #4, 650 Cassils Road E, Brooks, AB, T1R 1M6

Satellite Office: 537 - 4 Street SE, Medicine Hat, AB, T1A 0K7

Email: brooks.medicinehat@assembly.ab.ca

Canadian provincial politician and current Member of the Legislative Assembly of Alberta representing the constituency of Brooks-Medicine Hat and member of the United Conservative Party.

Monkey Business Day Homes

Phone: 403.594.3699

Email: info@mbdh.ca

Website: www.mbdh.ca Facebook: **Monkey Business Day Homes**

Monkey Business Day Homes is a fully accredited family day home agency that is contracted by the province of Alberta to approve providers in Medicine Hat, Brooks and the surrounding areas. Licensed for children ages 0-12. Subsidy available for qualifying clients. Actively seeking Day Home providers in Brooks, please visit our Facebook page or website to apply.

MP Martin Shields

Phone: 403.793.6775

Constituency Office

Fax: 403.793.6778

#2 – 403 2nd Avenue West, Brooks, AB, T1R 0S3

Email: martin.shields.c1@parl.gc.ca

Twitter: [@MartinBowRiver](https://twitter.com/MartinBowRiver)

Website: www.martinshieldsbowriver.ca

Canadian federal politician and current Member of Parliament representing the Bow River riding. Martin serves as Deputy Chair of the Conservative Party's Alberta Caucus, and as a member of the House of Commons standing Committee on the Environment and Sustainable Development.

Multiple Sclerosis Society of Canada: Southeastern Chapter

Phone: 403.529.6797

1201 Kingsway Avenue South, Suite 101 Medicine Hat, AB, T1A 2Y2

Email: info.sealberta@mssociety.ca

Website: www.mssociety.ca

Currently the support group is running on the third Thursday of the month in Brooks, AB. Please call ahead of time to ensure the proper location, and details are provided to all interested parties of this group.



Newbrook Lodge**Phone: 403.362.4455**

500, 3rd Street East, Brooks, AB, T1R 1P6

Website: www.newellfoundation.ca/newbrooklodgeEmail: hello@newellfoundation.ca

Newbrook Lodge provides supportive housing for low to moderate income seniors in the community of Brooks. Our facility is a three story building with 148 suites built around a central courtyard. Newbrook Lodge is centrally located in the city and minutes away from the Brooks Health Centre, medical clinics, shopping and banks. Newell Foundation is a non-profit organization that was established in 1960 by the Government of Alberta to supply subsidized housing to functionally independent, healthy senior citizens. At Newbrook Lodge, you can enjoy the freedom to live as you choose, with plenty of time to fully enjoy each day.

Hours of Operation: Monday – Friday 8:00am – 4:30pm

Newell Associate Clinic**Phone: 403.362.5501**

220, 4th Street West, Brooks, AB, T1R 0B1

Fax: 403.362.8426

Mailing Address: Bag 280, Brooks, AB T1R 1B3

Website: newellassociativeclinic.com

Please call to book your appointment as each office schedules vary.

Hours of Operation: Monday - Thursday 8:00am – 4:30pm

Friday 8:00am – 4:00pm

Walk in Clinic: Monday - Thursday 5:00pm – 8:00pm

Friday 1:00pm – 3:00pm

Newell Christian Community (NCC)**Phone: 403.362.4259**Email: brkstrin@telusplanet.net

Cell: 403.501.4085 (Chairman John Theiss)

“NCC is the ‘brand name’ for the EID Christian Ministerial Association. Representing numerous churches and Christian organizations, the members of NCC work

together in our local communities to reflect the common faith of those groups that God loves people in Jesus Christ. It is the main local contact for spiritual/pastoral care in the EID.”

Pastor John Theiss is a Pastor at Trinity Lutheran Church. He also serves as an on-call Chaplain at the Brooks Health Care Centre, and as the Chaplain (and a volunteer firefighter) for the Brooks Fire Department.

Newell Christian School

Phone: 403.378.4448

Preschool– 9

Fax: 403.378.3991

Highway 544 Junction #36 Brooks, AB T4B 2A3

Mailing Address: Box 100, Brooks, AB, T1R 1B2

Website: www.newellchristianschool.com

Newell Community Action Group

Phone: 403.362.6661

120, 3rd Street West, Brooks, AB, T1R 0S3

Fax: 403.362.0139

Website: www.ncag.ca

Newell Community Action Group provides services to Adults and Children with Disabilities through their Achieving Excellence Programs. No matter what your background, your race or your disability you are welcome here.

Hours of operation:

Monday - Friday

8:30am - 4:30pm

» Achieving Excellence

Phone: 403.362.6661

Offering supports for adults with disabilities. Adult programs include a day program providing life skills, employment supports, and community access. Part time and full time residential supports are available.

» Achieving Excellence Children’s Program

Phone: 403.362.6661

Our children’s department provides programs aimed to decrease negative behaviours while increasing positive behaviours. Behavioural, developmental and community supports, as well as in-home or out-of-home respite services are available.

Newell Further Education Council**Phone: 403.641.3444**

Box 478, Bassano, AB, T0J 0B0

Fax: 403.641.3442

Suite C - 518, 2 Avenue Bassano, AB T0J 0B0

Email: furthered@telus.netProgram Coordinator Email: furthered@telus.netLiteracy Coordinator: newellable@yahoo.com or call 403-641-4407

Providing literacy and learning opportunities in the rural communities of the County of Newell for more than 40 years.

Non-credit courses, adult basic literacy education, ESL; and a variety of learner support services including: Resume writing, job search, career connections, basic technology support, foundation skill development, and more.

Our mission: The Newell Further Education Council facilitates, supports, and promotes collaborative opportunities to enhance learner success within the County of Newell.

Newell Housing Association**(Low Income & Seniors' Residents)****Phone: 403.362.5472**

426, 3rd Avenue West, Brooks, AB, T1R 0T9

Fax: 403.501.0188

Email: caonhab@telus.netWebsite: www.newellhousingassociation.ca

Providing low income, subsidized housing to the residents of Brooks, Tilley, Duchess and Rosemary. To apply for Community Housing or Rental Subsidy, please pick up an application from our office or apply online through our website.

Hours of Operation: Tuesday – Friday 9:00am – 12:00pm & 1:00pm – 4:30pm

Newell Integrated Child Care Society (NICCS)**Phone: 403.362.6559**

327, 3rd Street West (basement), Brooks, AB, T1R 0E7

Fax: 403.362.0164

Email: niccs@telus.net

NICCS provides a safe, developmentally appropriate, educational, nurturing environment for your child ages 13 months - 6 years. Our certified, professional staff

is dedicated to meeting the individual needs of each child in their care. NICCS also offers a Before-and-After School Program for ages 6 - 12 years old. Fully licensed and accredited with subsidies available.

Hours of Operation: Monday - Friday 6:30am - 6:00pm

Newell Mini Bus**Phone: 403.363.7890**

Website: www.countyofnewell.ab.ca

Providing transportation services for people in the County of Newell.

Hours of Operation: Monday - Friday 8:00am - 4:30pm

Newell Recycling Association**Phone: 403.362.2132**

279 Veiner Road, Brooks, AB, T1R 0J6

Website: newellrecycling.ca

Email: newellra@telus.net

Operated by a local non-profit association formed in 1992, the centre oversees recycling for the City of Brooks and County of Newell which includes Duchess, Rosemary, Tilley, Patricia, Rolling Hills, Scandia, Gem and Lake Newell Resort.

Hours of Operation: Monday - Friday 7:30am - 12:00pm & 1:00pm - 4:00pm

Next Step**Phone: 403.501.5199**

Medicine Hat Head Office: 403.527.4999

716, 2nd Street West, Brooks, AB, T1R 1C4

Fax: 403.362.6970

Website: www.nextstepltd.ca

Our adult's department (18+) provides high quality programming, which emphasizes community inclusion. We also provide a wide range of supported living, which includes staffed residential housing, respite and day trips within the community.

Hours of Operation: Monday - Friday 8:30am - 4:30pm



Orchard Manor

Phone: 403.362.6188

951 Cassils Road West, Brooks, AB, T1R 1K9

Fax: 403.362.5855

Website: www.agecare.ca

Email: orchardmanor@agecare.ca

At Orchard Manor, we believe in offering you the broadest range possible of all-inclusive retirement living options for worry-free lifestyle in an affordable, friendly and caring community environment.

Hours of Operation: 7 days a week 8:00am – 4:30pm

We would be pleased to book tours for your convenience.

Outcome Facilitation & Project Development Ltd. Phone: 403.362.8850

503, 4th Ave West, Brooks, AB, T1R 0S3

Fax: 403.793.8850

Mailing Address: 23 Upland Road, Brooks, AB, T1R 1G7

Cell: 403.409.9503



Parents as Teachers

Phone: 403.362.8729

Box 805, Brooks, AB T1R 1B7

Fax: 403.793.8108

Location Sunrise School (West entrance)

Email: celina.everett@grasslands.ab.ca or linda.virovec@grasslands.ab.ca

Free voluntary program for families with children 5 years of age and younger living in Brooks and the County of Newell. Home visits over various stages of your child's development, periodic screening to identify any problems in development, as well as assistance to access community resources.

Hours of Operation: Monday – Friday 8:30am - 3:30pm

Parkinson Association of Alberta**Phone: 403.526.5521**

P.O. Box 23063, Medicine Hat Mall, Medicine Hat, AB T1B 4P7

Website: parkinsonalberta.ca

Toll Free: 1.800.561.1911

Helping to make everyday better for those affected with Parkinson disease. Support services, education, advocacy and funds for research.

Hours of Operation: Tuesday - Thursday 8:30am - 4:30pm

Passport Offices**Phone: 1.800.277-9914 (CPP & OAS only)**

1) Service Canada

Phone: 1.800.567.6868

Harry Hays Building – Calgary AB

Suite 150, 220, 4 Ave SE, Calgary, AB, T2G 5E7

Website: www.servicecanada.gc.ca

Hours of Operation: Monday – Friday 8:30am – 4:00pm

2) Service Canada (Passport services only)

120, 23 Sunpark Drive SE, Calgary, AB, T2X 3V1

Hours of Operation: Monday – Friday 8:30am – 4:00pm

3) Service Canada (Passport drop-off only)

608, 2 Street West, Brooks, AB T1R 1A8

Hours of Operation: Monday, Tuesday, Thursday, Friday 8:30am – 4:00pm

Playfair Lodge**Phone: 403.641.3000**

315, 7th Street, Bassano, AB, T0J 0B0

Website: www.newellfoundation.ca/playfair-lodge

Playfair Lodge is a congregate, living facility serving functionally independent senior citizens 65 years of age and over. The Lodge provides housekeeping service, full meal service, laundry service, basic room furnishings, building security, 24 hour non-medical staffing and opportunities for socializing. Its facility is a 40 bed one storey building, built in 1980.

Hours of Operation: Monday - Friday 8:30am – 4:30pm

Poison Centre**Toll Free: 1.800.332.1414**

For a poison emergency, call this 24-hour Information Line. Free and confidential expertise and advice offered 24/7 on poisons, chemicals, medications and herbals.

Police (RCMP)**Phone: 403.794.4400**

310, 4th Street West, Brooks, AB, T1R 0Z7
Email: RCMP@brooks.ca

Fax: 403.362.4383
Complaints: 403.362.5535
Emergency: 911

Prairie Pioneers 55 Plus Club**Phone: 403.362.4102**

420, 1 Avenue West, Brooks, AB, T1R 0A9
Mailing Address: P.O. Box 1542, Brooks, AB, T1R 1C4

This 55+ club offers information and drop-in recreation and activity centre to the seniors of Brooks. Inquire within about our schedule of activities.

Prairie Rose Hospice Palliative Care Society (PRHPC)**Phone: 403.362.5663**

Prairie Rose Hospice promotes comfort, pain and symptom control, support and hope, and supplies to palliative care individuals being cared for at home and in the Brooks and Bassano Hospitals. We believe that everyone deserves to be comfortable and to live their lives in dignity. PRHPC provides community awareness and education, biannual memorial services, in-home bed program, palliative care rooms and the Tree of Hope Campaign.

Probation Office**(See Alberta Community Corrections)****Phone: 403.362.1204****Provincial Court – Brooks****Phone: 403.362.1238**

220, 4th Avenue West, Brooks, AB, T1R 0G1

Criminal Sitting: Every Wednesday 9:30am – 1:00pm
 Every 3rd Friday (Provincial Statutes) 8:30am – 1:00pm

Brooks Family & Youth Sitting:

 Every 1st& 4th Friday (Youth) 10:00am
 Every 1st& 4th Friday (Family & Child) 1:30pm



Resolution and Court Administration Services (RCAS)

Toll Free 310.000 then 403.529.8716

460, 1st Street SE, Medicine Hat, AB T1A 0A8

Website: www.rcas.alberta.ca

Resolution and Court Administration Services (RCAS) is a group of programs and services offered by the Government of Alberta, Justice and Solicitor General in collaboration with the courts of Alberta. Services target families:

- going through separation or divorce
- dealing with child custody, access, and support issues
- not represented by a lawyer

At least one involved party must live in Alberta.

Hours of Operation: Monday - Friday 8:15am – 4:00pm
(Closed 12:00pm - 1:00pm and statutory holidays)



Safety Connections

Phone: 403.501.5588

Bay 1 – 440 Aquaduct Drive, Brooks, AB, T0J 2A0

Website: www.safetyconnections.ca

We provide certified safety training for both community members and companies, youth programs (Home Alone and Babysitting), and both Class 1 and Class 3 driver training and air brake certification. In addition to classroom instruction, we have a number of on-line certification options available through our website. Most training is conducted at our office, but on-site training may be accommodated as well.

Saint Alban's Anglican Church of Canada

Phone: 403.362.3501

240, 1 Street West, Brooks, AB, T1R 1B5

Archdeacon Ken Wells

Assistant: Rev Casimir Makabuza

Saint Mary's Catholic Church**Phone: 403.362.4466**

511, 4th Street West, Brooks, AB, T1R 0E5

Fax: 403.793.2571

Website: www.saintmarysbrooks.com

Father Raul Hernandez

Saint Vincent de Paul Society**Phone: 403.409.9510**

511, 4th Street West, Brooks, AB, T1R 0E3

We provide emergency assistance to individuals and families in need. Call to make an appointment.

Hours of Operation: Tuesday & Wednesday 9:30am – 3:30pm

Salvation Army Family Care Centre**Phone: 403.362.3117**

112, 2nd Street West, Brooks, AB, T1R 0S3

Fax: 403.501.5450

Website: www.salvationarmy.ca

The Family Care Centre provides a wide range of emergency help to families and individuals in need. Food, clothing, practical life skills and Spiritual Guidance are available.

Seniors OutReach Society (Brooks and District)**Phone: 403.362.4131**

Box 712, Brooks, AB, T1R 1B6

Fax: 403.362.6736

1235 3rd Street West

Email: seniors.outreach@telus.netWebsite: www.seniorsoutreach.org

Providing individualized, caring, supportive services utilizing volunteers. Programs include Friendly Visiting, Wellness Teas, Home Support, and Meals on Wheels, Telephone Assurance, Pension Information, Income Tax service and Special Outings.

Membership Fee: \$15.00/year

Hours of Operation: Monday – Friday 10:00am - 3:00pm

Cassils Plaza, 608 2nd Street West, Brooks, AB, T1R 1A8
Website: www.canada.ca

Service Canada brings together a growing number of services from federal departments and agencies. We are also building partnerships with other levels of government and community service providers to bring even more services together. Whether you want to apply for Employment Insurance or a passport, find a job, or get a Social Insurance Number, Service Canada is the place to go.

Toll Free Lines are Open: 8:00am - 8:00pm, your local time
Brooks Hours of Operation: Monday/Tuesday/Thursday/Friday 8:30am - 4:00pm
Closed Wednesday

Settlement Workers in Schools (SWIS) Programs

SWIS staff work at the Christ the Redeemer Catholic Schools and the Grasslands Public Schools to empower immigrant students and their families to adapt, adjust, and integrate in the school, the community, and Canadian society as a whole. The services at both school divisions are funded through Immigration, Refugees, and Citizenship Canada (IRCC).

Christ the Redeemer Catholic Schools

(SWIS program provided by Calgary Catholic Immigration Society)

Karen Namalata

Phone: 403.427.1500

Marian Izzo

Phone: 403.427.1077

Office: Christ The King Academy, 440, 1st Street W, Brooks, AB, T1R 1B4

Grasslands Public Schools

Phone: 403.501.5556

(SWIS program provided by the SPEC Association for Children & Families. Please see SPEC listing for more information)

Sexual Assault Crisis Line

Toll Free: 1.877.237.5888

Sexual Assault Response Committee (SARC) Phone: 1.403.548.2717

#108, 640 3rd Street, SE, Medicine Hat T1A 0H5

Fax: 1.403.527.7570

Email: help@mhsarc.com

Website: www.mhsarc.com

SARC is a member of the Alberta Association of Sexual Assault Services (AASAS).

AASAS is the provincial governing body that works through its member agencies to ensure that all Albertans have access to services. AASAS's mission is to provide leadership, coordination and a unified voice on issues of sexual violence while increasing recognition and support for sexual assault centres in Alberta.

Silver Sage Ag Society

& Silver Sage Community Corral

Phone: 1.403.362.2262

144059, Silver Sage Road, Box 1092, Brooks, AB, T1R 1B9

Fax: 403.501.3672

Email: slvrsage@eidnet.org

Website: silversagecorral.com

The Silver Sage Community Corral is a multi-purpose agricultural grounds and indoor riding facility. Visit our website for membership, schedule, events, rentals and other information.

South Shore Medical Clinic

Phone: 403.793.8111

620 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.8118

Hours of Operation:

Monday – Friday 8:30am - 4:30pm
Closed daily from 12:00pm - 1:00pm

Online booking is now available, come in and ask how to enroll.

SPEC Association for Children & Families (The)

Phone: 403.362.5056

101, 327 3rd Street West, Brooks, AB, T1R 0E7

Fax: 403.362.5090

Email: home@spec.ab.ca

Website: www.spec.ab.ca | Twitter: [@SPECAssociation](https://twitter.com/SPECAssociation)

Facebook: [SPEC Association for Children and Families](https://www.facebook.com/SPECAssociationforChildrenandFamilies)

SPEC provides a variety of preventive, supportive, educational and counseling programs. Participants can walk-in or be referred from a number of resources and services to meet the needs of those involved.

Hours of Operation: Monday – Friday

8:30am - 5:00pm

Program hours may vary

» **LINKS** services are available free of charge. Commissioner of Oaths services also available.

LINKS Community Services

Phone: 403.362.5056

Email: links@spec.ab.ca

LINKS Community Services promotes healthy families and communities by linking people, ideas and resources. LINKS facilitates a blend of services and activities in response to community need. LINKS is an intervention, information, resource, and referral centre that has the answers or knows where to find them. Service navigation, education programs, crisis response, emotional support, and resource information are some of the available services.

LINKS Newcomer Services

Phone: 403.501.5556

Provide assistance to immigrant families and children to help them settle in the Brooks community. Emotional support, advocacy, case management, referrals, educational programs, fun opportunities to practice English, translation and interpretation are some of the available services. Needs assessment, orientation in a one-on-one basis or group settings, community connections and support services are also provided to immigrant families. SWIS and HIPPY are two programs:

SWIS (Settlement Workers In Schools)

Phone: 403.501.5556

SWIS staff work in Grasslands Public Schools and Christ the Redeemer Schools as of September 2019, to empower immigrant students and their families to adapt, adjust, and integrate in the school, the community, and Canadian society as a whole.

Hours of Operation (during school year): Monday – Friday
8:30am – 5:00pm
Program hours may vary

HIPPY (Home Instruction for Parents of Pre-School Youngsters)

Phone: 403.501.5556

Home Instruction for Parents of Preschool Youngsters (HIPPY) is an evidenced-based program that works with immigrant families in the home to support parents, primarily mothers, in the critical role as their child's first

and most important teacher. HIPPY strengthens families by empowering mothers to actively prepare their children for success in school. HIPPY is a free program that works with permanent resident families.

» **SPEC parentLINKcentre**

Website: www.spec.ab.ca

Email: parentlinkcentre@spec.ab.ca

Phone: 403.362.5056

Fax: 403.362.5090

Providing resources for early childhood education and development, parent education, family support, and information and referrals. Services provided to all families with children ages 0-6 living in Brooks and the County of Newell.

Hours of Operation: Monday - Friday 8:30am – 5:00pm
Program hours may vary

» **Brooks and Region Makerspace**

707, 2 Avenue East, Brooks, AB, T1R 1L2

Website: brooksmaker.space

Phone: 403.793.0577

Specialties that Makerspace can foster in kids to young adults includes: computer coding basics, learning how to build and create moving robotic kits, building and soldering projects from scratch, virtual reality, 3D printing, summer camps, various board game and theme nights. Mentors of all ages help to promote learning in a fun and innovative way to keep participants engaged. Makerspace also encourages participants to start new projects including building an iPhone from scratch, creating computer games, and working on artificial intelligence. Makerspace is a place where long lasting friendships can be created in a safe, and fun environment. If you are looking to get involved and would like to be a volunteer, we are always looking to build our steering committee, or to help with the day-to-day running.

Hours of Operation: Monday - Friday 3:00pm - 9:00pm
Saturday 12:00pm - 7:00pm
Phone for summer hours and camps

» **First Steps Program (PCAP)**

The First Steps Advocate provides one-on-one personalized support and services for women who are pregnant and up to 6 months post-partum and who are struggling with addictions. Women can receive up to 3 years of program-

ming through home visitation and intervention to help them build and maintain healthy, independent family lives, to assure that children are in safe and stable homes, and to help prevent future births of alcohol and drug exposed children. Community and self-referrals are welcome!

Spirit Of Grace Lutheran Church (ELCIC)

Phone: 403.362.1944

Mailing Address: P.O. Box 1535, Brooks, AB, T1R 1C4

Office Address: 116-2 Ave. West Brooks, AB

Email: spiritofgracelutheran@gmail.com

Website: www.spiritofgrace.ca

Rev. Janice Whitelock

Sunday Worship Services: 10:00am at the Brooks Composite High School Band Room. All are welcome.

Office hours: Wednesday - Saturday 9:00am - 12:00pm

Statistics Canada

Phone: 1.800.263.1136

150 Tunny's Pasture Driveway, Ottawa, ON, K1A 0T6

Website: www.statcan.gc.ca

Hours of Operation: Monday – Friday 8:30am – 4:30pm

Sunrise Gardens

Phone: 403.794.2105

1235, 3rd Street West, Brooks, AB, T1R 0P7

Fax: 403.794.2135

Email: sgreception@agecare.ca

Website: www.agecare.ca

Sunrise Gardens is designed for adults who need assistance and support to live in the community as independently as possible. Offering health care, opportunities to socialize, nutritional services, and leisure activities. Sunrise Gardens also aims to provide support, respite and relief for caregivers.

Hours of Operation: Monday - Friday 8:30am – 4:30pm



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The Well Ministries Brooks

Phone: 403.501.0202

203, 3rd Street West, Brooks, AB, T1R 0S4

Fax: 403.501.0203

E-mail: info@thewellbrooks.com

Website: www.thewellbrooks.org

The Well Ministries offers spiritual support, as well as community connections, daily life assistance & crisis support to individuals & families in need.

Outreach Hours of Operation: Tuesday & Wednesday 9:00am – 12:00pm

Trinity Lutheran Church

Phone: 403.362.4259

811 Cassils Road West, Brooks, AB, T1R 0E4

E-mail: brkstrin@telusplanet.net

Website: www.brookstrinity.ca

Rev. John Theiss

Youth and Family Minister Maggie Theiss



U



United Church of Canada

Phone 403.362.3637

507, 3rd Avenue West, Brooks, AB, T1R 0B2

Rev. Esther Baerends

Sundays Service: 10:00am

United Church Thrift Sale

Phone: 403.362.4007

507, 3rd Avenue West, Brooks, AB T1R 0B2

We sell clothing for all ages, collectibles, books, linens, kitchen items, small furniture, toys and more. We accept cash, checks and credit/debit cards and gift certificates are available.

Many of our customers have become friends and often stop by just for a visit. You, too, will love our low prices, quality merchandise and warm atmosphere.

Thrift Sale Every 3rd Thursday of the month: 8:00am – 12:00pm

United Latin American Pentecostal Church Phone: 403.363.3960

604 Cassils Road West, Brooks AB
Pastor: Jose Chinchilla

Uplift Therapeutic Riding Association (ULTRA) Phone 403.501.0420

Box 1465, Brooks AB, T1R 1C3

Kids and adults with physical and mental disabilities have an opportunity to ride horses in a safe and therapeutic environment.



Victory Church of Brooks

Phone: 403.362.7785

1429, 2nd Street West, Brooks, AB, T1R 1P7
Website: www.vcbrooks.ca
Pastor Jordan Fuller
Sundays Service: 10:00am (Bus service available)

Vital Statistics

Toll free: 310.0000 then 780.427.7013

Alberta Registries, Vital Statistics
Box 2023, Edmonton, AB, T5J 4W7
Email: vs@gov.ab.ca

Service Alberta regulates the registration of all vital events that occur in Alberta such as births, deaths, marriages, and legal change of names.



Wood's Homes 24/7 Crisis Phone Support Toll Free: 1.800.563.6106

805, 37 Street NW, Calgary, AB, T2N 4N8

Text: 587.315.5000

Email: askus@woodshomes.ca

Text & Live Chat 9:00am-10:00pm

587.315.5000 | Live Chat: iCarol

Wood's Homes Community Resource Team views crisis as a normal process that all people encounter, at some point. We are here to listen. Crisis support available for children and families 24/7.

Calgary based, nationally recognized children's mental health care centre. We have a long history of helping children & their families with mild to severe emotional and behavioral mental health issues.



YMCA Employment Centre

Phone: 403.362.1483

Medicine Hat College, Brooks Campus, Room 197A

200 Horticulture Station Road, Brooks, AB T1R 1E5

Website: www.medicinehatymca.ca

Employment advisors at the YMCA Employment Centre can connect Albertans to jobs by providing services that respond to Albertans' and employers' current and future needs.

YMCA Employment Services provides a wide range of support, services, and programs to Albertans who are seeking to improve their employment status - including identifying job opportunities, enhancing employability and life skills and gaining experience and confidence through placement programs.

Eligibility requirements: Alberta residents who are not attending an education program, legally entitled to work in Canada, ready, willing and able to work, unemployed or currently working less than 20hrs per week.

Hours of Operation: Monday - Friday 8:30am – 4:30pm (Appointments preferred)




LOCAL LINKS

PRODUCED BY:

SPEC Association For Children & Families
#101 - 327, 3rd Street West
Brooks, Alberta T1R 0E7

 **Phone:** 403-362-5056

 **Fax:** 403-362-5090

 **Email:** links@spec.ab.ca

 **www.spec.ab.ca**

 SPEC Association for Children and Families  @SPECAssociation

If you need further information or clarification, or you want to update your information, please call **LINKS**.





COMMUNITY CULTURAL CENTRE
327 380 5100

Community Cultural Centre

- Branks & District Handicraft Guild
- Branks & District Genealogical Society
- Lifelong Learning
- Services
- **SPEC** Association for Children and Families
- LINKS
- Family Resource Centre
- Parent LINK Centre



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