



# LOCAL LINKS

Information on Services Available  
for Individuals and Families  
in Brooks Newell Region



Compiled by SPEC • 12<sup>th</sup> Edition

Sponsored by:



This booklet will **LINK** you with:

Resources in Brooks and Area.

There are two parts to the "**LOCAL LINKS**" booklet.

**1** A categorized listing of agencies

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**2** An alphabetical agency list including hours of services, what they can do to help you, their telephone number, location, webpage, and email address where available.

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Information is current to  
August 2024

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# Emergency Contacts

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## 911 Emergency / Urgent Matters

 911

- » Immediate police assistance » Serious medical concerns
  - » Crime in progress » Serious injury or fatality motor vehicle collisions
- 

## RCMP Non-Emergency Complaints | Available 24/7 403.362.5535

- » To report a crime that has already taken place
  - » Suspicious vehicle, person or activity
- 

## Municipal Bylaw Enforcement

 403.362.2331

Monday - Friday 8:30 am - 4:30 pm

- » Bylaw and Provincial Statutes throughout the City of Brooks
  - » Noise complaints during business hours » Parking Complaints » Snow Removal
- 

Brooks Fire Department \_\_\_\_\_  403.362.2331

Health Link Alberta \_\_\_\_\_  811

Natural Gas ATCO \_\_\_\_\_  403.362.2733

Poison Control & Drug Information \_\_\_\_\_  1.800.332.1414

RCMP Brooks Administration (General Inquiries) \_\_\_  403.794.4400

Crime Stoppers \_\_\_\_\_  1.800.222.TIPS (8477)



## **AHS Addiction Helpline**

**☎ 24/7 Toll Free 1.866.332.2322**

The Addiction Helpline is a toll free confidential service which provides alcohol, tobacco, other drugs and problem gambling support, information and referral to services.

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## **Adult Basic Literacy Education (ABLE)**

**☎ 403.376.6623**

200 Horticultural Road East, Brooks, AB T1R 1E5  
Website: [www.adultliteracyeducation.com](http://www.adultliteracyeducation.com)

Adult Basic Literacy Education offers tutoring in basic reading, writing, math, basic computer skills, and skills for learning. They also offer pre-GED-prep and pre-upgrading support through one-on-one volunteer tutors and small classes.

Hours of Operation:      Monday – Thursday      9:00am – 4:30pm  
Evening appointments can be arranged

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## **Al-Anon and Alateen**

**☎ 403.793.3337**

Website: [www.al-anon.org](http://www.al-anon.org) (includes the Teen Corner)  
[www.al-anon.ab.ca](http://www.al-anon.ab.ca)

Since 1951 Al-Anon, and 1957 Alateen, have been offering strength and hope for friends and families of problem drinkers and other addictions. No matter what relationship you have with an alcoholic, whether they are still drinking or not, all who have been affected by someone else's drinking can find solutions that lead to serenity in the Al-Anon/Alateen fellowship.

Hours of Operation:      Wednesday      7:00pm  
Trinity Lutheran Church (811 Cassils Road West)

## **Alberta Aids to Daily Living (AADL)**

 **403.362.7766**

11, 311 9th Street East, Brooks, AB, T1R 1B3

1.780.427.0731 (Edmonton)

The AADL program helps Albertans with a long-term disability, chronic illness or terminal illness to maintain their independence at home, in lodges or group homes by providing financial assistance to buy medical equipment and supplies.

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## **Alberta Blue Cross**

 **1.800.661.6995**

Website: [www.ab.bluecross.ca](http://www.ab.bluecross.ca)

Hours of Operation: Monday – Friday

8:30am – 5:00pm

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## **Alberta/Canada Job Bank Service**

 **1.800.999.1546**

Website: [www.jobbank.gc.ca](http://www.jobbank.gc.ca)

JOBS is a job bank service for Albertan/Canadian employers and job seekers.

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## **Alberta Child Health Benefit**

 **Toll-Free 1.877.469.5437**

Box 2222, Station Main, Edmonton, AB, T5J 5H3

Phone: 1. 780.427.6848

Website: [www.albertasupports.ca](http://www.albertasupports.ca)

Fax: 1.780.415.8386

Get free eyeglasses, prescriptions, and dental visits for your children through the Alberta Child Health Benefit plan. ACHB helps pay health care bills for families with low income who have children ages 0-17 years old. Children who are 18 or 20 years old also qualify, if they are living at home and are attending high school.

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## **Alberta Community Corrections**

 **403.362.1238**


220, 4th Avenue West, Brooks, AB, T1R 0G1

Website: [www.justice.alberta.ca](http://www.justice.alberta.ca)

Hours of Operation: Monday – Friday

By Appointment

## Alberta Employment Standards

 Toll Free 1.877.427.3731

Website: [www.work.alberta.ca/employment-standards/3024.html](http://www.work.alberta.ca/employment-standards/3024.html)

The Ministry of Labour in Alberta provides supports to meet the needs of both employees and employers. Employment Standards ensures Alberta work sites are fair and equitable, most employers and employees are protected by and must comply with employment standards law.

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## Alberta Family Employment Tax Credit

 1.800.959.2809

Website: [www.work.alberta.ca/alberta-family-employment-tax-credit.aspx](http://www.work.alberta.ca/alberta-family-employment-tax-credit.aspx)

The Alberta Family Employment Tax Credit (AFETC) is a program funded by the Alberta government to help working families provide for their children. To be eligible, you need to be a parent who has one or more children ages 0-17 years old.

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## Alberta Health Care Insurance

 1.780.427.1432

PO BOX 1360, Station Main. Edmonton, AB T5J 2N3

Fax: 780.422.0102

Email: [health.ahcipmail@gov.ab.ca](mailto:health.ahcipmail@gov.ab.ca)

Toll Free: 310.0000

Website: [www.alberta.ca/ahcip](http://www.alberta.ca/ahcip)

In accordance with the Canada Health Act, Alberta has a publicly administered and funded health care system that guarantees Albertans receive universal access to medically necessary hospital and health care services.

Hours of Operation: Monday-Friday 8:15am- 4:30pm

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## Alberta Health Link

 Call 811

For health advice or information. Available 24hrs

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## Alberta Health Services

 1.780.342.2000

Toll Free: 1.888.342.2471

10030, 107th Street North West, Edmonton, AB, T5J 3E4



Website: [www.albertahealthservices.ca](http://www.albertahealthservices.ca)

Alberta Health Services is responsible for delivery of health services for the 3.5 million people living in Alberta.

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## Alberta Health Services - Addictions

 **866.408.5465**

### If this is an emergency call 911

#1, 403 2nd Avenue West, Brooks, AB, T1R 0S3

Fax: 403.362.1248

Email: [brooks@albertahealthservices.ca](mailto:brooks@albertahealthservices.ca) Toll-Free (24 hours) 1.866.332.2322

Website: [www.albertahealthservices.ca/amh](http://www.albertahealthservices.ca/amh)

We provide counseling for individuals and families affected by drug, alcohol, or gambling problems. We also have public education and prevention programs for groups or individuals. Books and videos can be borrowed from our specialized library.

Hours of Operation: Monday – Friday 8:00am - 12:00pm & 12:45pm - 4:30pm

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## Alberta Health Services - Mental Health

 **403.793.6655**

440, 3rd Street East, Brooks, AB, T1R 0G5

Fax: 403.793.6656

Website: [www.albertahealthservices.ca/amh](http://www.albertahealthservices.ca/amh)

Toll free: 310.0000

Distress Centre Phone Number

1.800.784.2433

Services, including assessment and treatment, are available to individuals having moderate to severe mental illness. Our help is professional, confidential, and free. Referrals are accepted from all sources.

Hours of Operation: Monday – Friday 8:00am - 12:00pm & 12:45pm - 4:30pm

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## Alberta Human Rights Commission

 **1.403.297.6571**

Southern Regional Office

Toll Free: 310.0000

620, 7th Avenue, SW, Calgary, AB, T2P 0Y8

Website: [www.albertahumanrights.ab.ca](http://www.albertahumanrights.ab.ca)

The purpose of the Alberta Human Rights Act is to ensure that all Albertans are offered an equal opportunity to earn a living, find a place to live, and enjoy services

customarily available to the public without discrimination.

Hours of Operation: Weekdays 8:15am - 4:30pm

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## Alberta Seniors and Housing

 **1.877.644.9992**

P.O. Box 927, Edmonton, AB, T5J 2L8

Phone: 780.644.9992

Website: [www.seniors-housing.alberta.ca](http://www.seniors-housing.alberta.ca)

Fax: 780.433.3717

The Government of Alberta provides a number of programs and services to support seniors in Alberta. This information is also helpful for caregivers and Albertans who are needing these programs in the near future. Areas of specific support include provincial affordable housing, special needs housing, community housing, seniors housing and rent support programs.

Hours of Operation: Monday – Friday 8:15am – 4:30pm  
(except statutory holidays)

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## Alberta Supports

 **403.362.1278**

200, 600 Cassils Road East, Brooks, AB, T1R 1M6

Call Centre: 1.877.644.9992

Income Supports Emergency Afterhours Line: 1.800.664.5135

Website: [www.albertasupports.ca](http://www.albertasupports.ca)

Alberta Supports – Click, call, or come in

Alberta Supports can help you access programs and services for seniors, people with disabilities, job seekers, parents and families, homelessness, financial assistance, abuse, and family violence prevention.

All Alberta Support Centre services are available online and by phone.

If you are currently receiving AISH or Income Support benefits or services and you are in need of assistance, call your caseworker or your local office. Staff are available to take your call from Monday to Friday, between 8:15 am to 4:30 pm.

For all other enquiries about Alberta Supports programs, call the Alberta Supports Contact Centre at 1-877-644-9992.

Hours of Operation: Monday – Friday 8:15am – 4:30pm  
(except all statutory holidays)

**Alcoholics Anonymous (AA)**  
**Narcotics Anonymous (NA)**

 **403.777.1212**

811 Cassils Rd W, Brooks, AB T1R 0E4  
Mailing Address: Box 2103, Brooks, AB, T1R 1C8  
Website: [www.aa.org](http://www.aa.org)


No age or education requirements to attend. Anyone is welcome.

Meetings: Tuesdays & Thursdays at 8:00pm -Trinity

Meetings: Tuesdays & Thursdays at 8:00pm -Trinity Lutheran Church

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**Apple Blossom Day Homes**

 **Toll Free 1.877.842.7753**

Box 20042, Kensington Postal Outlet  
Medicine Hat, AB, T1A 8M4  
Website: [www.appleblossomdayhomes.com](http://www.appleblossomdayhomes.com)

Phone: 403.526.8194  
Fax: 403.526.8543

Providing quality, dependable childcare in thoroughly screened, approved and monitored Day Homes throughout Brooks and area. Hours are flexible enough to accommodate most work schedules. Educational activities and nutritious meals/snacks are provided. Government subsidy available.

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**Arts, Culture & Heritage Board**


 **403.362.3622**

323 1 Street East, JBS Canada Centre, Brooks, T1R 0G1  
Website: [www.brooks.ca/598/Arts-Culture-Heritage-Board](http://www.brooks.ca/598/Arts-Culture-Heritage-Board)  
Email: [nlaviolette@brooks.ca](mailto:nlaviolette@brooks.ca)  
Contact: Natasha Laviolette

The Board's mission is to support, develop and provide opportunities in arts, culture and heritage in the community.

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**Assured Income for the Severely Handicapped**

 **1.403.529.3550**

**(AISH)**

Toll Free: 310-0000


201A, 346-3 Street SE, Provincial Building, Medicine Hat, AB, T1A 0G7

The Assured Income for the Severely Handicapped (AISH) program provides finan-

cial and health related assistance to eligible adults with a disability. See Alberta Supports office to apply for AISH benefits in Brooks.

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### **AceCare Pharmacy & Home Health**

 **587-270-3397**

312, Cassils Road West, Unit 1A, Brooks, AB, T1R 1B4

Website: [acecarepharmacy.ca/5872703397](http://acecarepharmacy.ca/5872703397)

Email: [acecarepharmacybrooks@gmail.com](mailto:acecarepharmacybrooks@gmail.com)

Hours of Operation:	Monday-Friday	8:30am - 7:30pm
	Saturday	10:00am - 6:00pm
	Sunday	10:00am - 3:00pm



### **Bassano Family and Community Support Services & Community Worker (FCSS)**

 **403.641.3788**

502, 2 Avenue, Bassano, AB, T0J 0B0

Text: 403.501.8540

Email: [fcss@bassano.ca](mailto:fcss@bassano.ca)

Services: Information and referral, volunteer connections, senior's services, child/youth/family programs, talk sessions, assistance with government forms, avocation, prevention programming, parent education, parent support, mental health navigation, and community supports.

Hours of Operation:	Monday – Wednesday	9:00am – 4:30pm
	Friday	9:00am – 4:30pm

(Please phone for an appointment).

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### **Bassano Family Dental**

 **403-641-3120**

514, 2nd Avenue, Bassano, AB, T0J 0B0

Website: [www.facebook.com/Bassano-Family-Dental-123701292359500](https://www.facebook.com/Bassano-Family-Dental-123701292359500)

Email: [dentalbassano@gmail.com](mailto:dentalbassano@gmail.com)

Hours of Operation:	Monday-Thursday	8:30am - 4:00pm
	Friday-Saturday-Sunday	CLOSED

**Bassano Health Centre (Hospital)** **403.641.6100**

608, 5th Avenue, Bassano, AB, T0J 0B0

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**Bassano Medical Clinic** **403.641.6130**

608 5th Avenue, Bassano, AB, T0J 0B0

Fax: 403.641.6134

Hours of Operation: Monday - Friday 10:00am - 7:00pm  
Saturday 10:00am - 12:00pm (noon)

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**Bassano Pharmacy (PharmaChoice)** **403.641.6130**

401, 2nd Avenue Bassano, AB, T0J 0B0

Website: [www.pharmachoice.com/locations/bassano-pharmacy/](http://www.pharmachoice.com/locations/bassano-pharmacy/)

Hours of Operation: Monday-Friday 9:00am - 6:00pm

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**Bee Well Counselling  
& Equine Assisted Counselling** **403.376.0882**

Heather McClelland RT, BSW, MSW, RSW

Website: [www.beewellcounseling.com](http://www.beewellcounseling.com)Email: [beewellcounseling@gmail.com](mailto:beewellcounseling@gmail.com)

Private counselling and equine assisted counselling. Individuals, couples, and family workshops & counselling. Available by appointment only.

Hours of Operation: Monday-Friday 9:00am – 5:00pm

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**BGSA Radiology – Brooks** **403.794.4330**

3-650 Cassils Rd E, Brooks. AB T1R 1H6

Fax: 403-794-4330

Website: [www.bsaradiology.ca](http://www.bsaradiology.ca)

BGSA provides ultrasound, mammography and bone density services.

Hours of Operation: Monday-Thursday 8:00am – 4:15pm

By Appointment Only

**Medicine Hat:** 477, 3rd Street SE, Medicine Hat, AB, T1A 0G8 Fax: 403.504.2459

**Brooks:** 116, 2nd Avenue W, Brooks, AB T1R 0R9 Fax: 403.362.6309

Website: [www.bridgesfamilyprograms.com](http://www.bridgesfamilyprograms.com)

The Bridges Program provides support, information, family service planning, and advocacy services to families with children from birth to age 18 in southeastern Alberta.

» **FASD Assessment & Support Services (FASS)**

 403.526.7473

477, 3 Street SE, Medicine Hat, AB T1A 0G8

Fax: 403.504.2459

Hours of operation: By appointment, please call for information

FASS provides consultation and assessment/diagnostic services for persons with suspected or confirmed Fetal Alcohol Spectrum Disorder (FASD).

**ASSESSMENT SERVICES (Neurodevelopmental/FASD Clinic)**

FASS facilitates a Neurodevelopmental/FASD diagnostic clinic for adults (18+) and children (0-17) living in southeastern Alberta. Our multidisciplinary clinic team assesses, diagnoses, and develops intervention plans for individuals impacted by prenatal alcohol exposure.

» **In Home Visitations**

 403.501.3862

116, 2 Avenue W, Brooks, AB T1R 0R9

Fax: 403.362.6309

Hours of operation: By appointment; please call for information

**Best Babies** is a program that promotes healthy choices and provides pre- and post-natal information; provided through home visits to prenatal mothers and caregivers with infants up to 9 months. Service is free and confidential.

**Building Blocks** is a program for families which promotes the health and social development of children ages 0-6 years. "Parenting does not always come naturally. At times we can be unsure of how to proceed in one or more areas. Sometimes we just need to talk to someone about a problem."

**Bridges Family** is a program for families with children 0-18 years. Raising a happy and healthy family takes support and encouragement from your community. The Bridges program provides a broad range of information, support, advocacy, and referral services for families.

## Brooks & County Immigration Services (BCIS)

 403.362.0404

Bay 2, 500 Cassils Road, Brooks AB, T1R 1M6

Fax: 403.362.0435

Box 844, Brooks, AB, T1R 1B5

General Email: [info@bcis-brooks.ca](mailto:info@bcis-brooks.ca)

Website: [www.bcis-brooks.ca](http://www.bcis-brooks.ca)

BCIS is a non-for-profit organization, which provides settlement and integration services to all immigrants, refugees and temporary foreign workers. The services include:

- Refugee Arrival Services: Initial settlement services for newly arrived Refugees, which provides accommodation, orientation to community and linkage to essential government and community services in the first 6 weeks from arrival.
- Settlement Services: Longer-term settlement services, which provide ongoing information and orientation sessions, workshops and ongoing case management.
- Employment services: Introducing newcomers to the Canadian work environment and assist in job searches to increase their success in Canadian work culture. Also provides support for Internationally trained professionals to access Canada's International Qualification Assessment Services (IQAS)
- Temporary Foreign Workers (TFW) services: Includes a wide range of assistance to the TFW's and their employers in our community.
- Community Outreach and Volunteering: Facilitates the development of partnerships and collaboration with community organizations and individuals for the benefit of BCIS clients. Supporting mentorship and volunteer opportunities is a major aspect of this service.

Hours of Operations:	Monday, Tuesday & Thursday	8:30am – 4:30pm
	Wednesday	8:30am – 7:00pm
	Friday	8:30am – 2:00pm

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## Brooks & County of Newell Early Childhood Development Coalition (EDC)

 403.362.4549

Email: [brooksECD@gmail.com](mailto:brooksECD@gmail.com)

The Brooks & County of Newell EDC Coalition uses research results to analyze and distribute vital community statistics about how our youth children (ages 0-6) are developing, to partners and community organizations.

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### **Brooks & County Victim Services Unit**

 **403.794.4455**

310 4th Street, West, Brooks, AB T1R 0Z7

Fax: 403.362.4383

Providing assistance to victims of crime and trauma by offering support, information and referrals. The Victim Services Unit is based out of the RCMP detachment responding to support victims after police members have been called out. A crisis response team, composed of volunteers and staff, are on call 24hours a day, seven days a week to support victims during the most tragic moments of their lives.

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### **Brooks & District Genealogy Society**

 **403.362.8642**

Mailing Address: Box 1538, Brooks, AB, T1R 1C4

Located 323, 1st Street E, Brooks, AB T1R 1C5 (The Brooks Public Library)

Website: [www.agsbrooks.ca](http://www.agsbrooks.ca)

A non-profit organization that promotes the study of genealogy and genealogical research within the province of Alberta.

Hours of Operations: 1:00 pm every 2nd Saturday of each month  
(except July and August).

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### **Brooks & District Museum**

 **403.362.5073**

1269 Sutherland Drive East, Brooks, AB T1R 1C7

Fax: 403.362.5085

Website: [www.brooksmuseum.ca](http://www.brooksmuseum.ca)

Email: [museum@xplornet.com](mailto:museum@xplornet.com)

Our Museum was created with the mission to collect, preserve and portray the cultural heritage of Brooks and District through natural history specimens of this area.



### Visitor Information Centre

Located in the museum The Visitor Information Centre is accredited through Travel Alberta. Trained Visitor Information staff will provide information, brochures and maps to enhance your travel experience.

Hours of Operation: Monday - Sunday 9:00am – 5:00pm

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### **Brooks Alliance Church**

 **403.362.8908**

304 Cassils Road East, Box 938, Brooks, AB, T1R 1B8

Email: [brooksalliancechurch@telus.net](mailto:brooksalliancechurch@telus.net)

Website: [www.brooksalliancechurch.com](http://www.brooksalliancechurch.com)

Services: Every Sunday 10:45am

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### **Brooks Animal Protection Society (BAPS)**

 **403.362.4323**

415, 1st Avenue East, Box 86, Brooks, AB, T1R 1B2

Website: [www.bapsociety.com](http://www.bapsociety.com)

Email: [info@bapsociety.com](mailto:info@bapsociety.com)

BAPS provides a safe haven, care and nourishment to neglected, abused, homeless, impounded, and surrendered companion animals. Through leadership and education programs BAPS promotes responsible pet ownership and works tirelessly to find loving “forever” homes for all animals under our care.

Hours of Operation: Monday - Friday 11:00am – 5:00pm

Saturday - Sunday CLOSED

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### **Brooks Bulletin (The)**

 **403.362.5571**

124-3 Street W, Box 1450, Brooks, AB, T1R 1C3

Fax: 403.362.5080

Email: [editor@brooksbulletin.com](mailto:editor@brooksbulletin.com)

Website: [www.brooksbulletin.com](http://www.brooksbulletin.com)

Hours of operation: Monday-Friday 8:30am-4:00pm

## Brooks Community Adult Learning Council (BCALC)

 403.362.5372

303, 8th Street East, Brooks, AB T1R 1C8

Fax: 403.793.8249

E-mail: [bcalc@telusplanet.net](mailto:bcalc@telusplanet.net)

Website: [www.brooksadultlearning.ca](http://www.brooksadultlearning.ca)

Cultivating and promoting lifelong learning for adults in the City of Brooks. BCALC responds to community issues and needs by facilitating meaningful and necessary learning opportunities. BCALC can assist in bringing programs and non-credit courses to the adult community of Brooks. Primary programming is LINC – Language Instruction for Newcomers to Canada.

Hours of Operation: Monday - Thursday 9:00am – 7:30pm

Friday 9:00am – 11:30am

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## Brooks Community Gardens

 403.362.8142

Brooks Christian Reformed Church property: 1104 Fraser Ave West, Brooks, AB

1 Block North of Cassils Road on 11th Street West

Website: [www.brookscrc.ca/communitygardens](http://www.brookscrc.ca/communitygardens)


Email: [gtcommunitygarden@yahoo.ca](mailto:gtcommunitygarden@yahoo.ca)

25 garden plots are available for rent over the summer. The plots use a sustainable approach to community gardening. Availability is limited to e-mail requests or look for the advertisement in the newspaper early in the spring to secure a plot for the season. Gardening is a great way to get fresh healthy food and enjoy exercise in the outdoors.

Office Hours of Operation: Summer Time Rental

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## Brooks Denture Clinic

 403-362-5803

428, 2nd Street West, Brooks, AB, T1R 0E9

Website: [www.brooksdentureclinicltd.ca](http://www.brooksdentureclinicltd.ca)

Email: [brooksdentureclinic@live.com](mailto:brooksdentureclinic@live.com)

Hours of Operation: Monday-Friday 9:00am - 4:00pm

Saturday-Sunday CLOSED

## Brooks Dynamite Academy

 403.501.0077

**Brooks:** 311, 7th Street East, Brooks, AB, T1R 0G6

**Bassano:** 202, 8th Street, Bassano, AB

 403.501.9429

Website: [www.brooksdynamiteacademy.com](http://www.brooksdynamiteacademy.com)

Quality childhood education and care is available on-site from newborn to 5 years of age. We have qualified staff, licensed by Alberta Government and are fully subsidized. Our program is pre-accredited.

Hours of Operation: Monday to Friday 7:00am - 6:00pm

### » After Shock After School Program

Qualified childhood education and care is available on-site for children 5-12 years. We have qualified staff, licensed by Alberta Government and are fully subsidized. Program is for before and after school and includes school PD days.

Hours of Operation: Monday to Friday 3:00pm - 6:00pm

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## Brooks Early Learning Academy (BELA)

 403.501.0019

1, 560 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.501.0025

Website: [www.brooksearlylearning.ca](http://www.brooksearlylearning.ca)

Blog: [itsabeladay.blogspot.ca](http://itsabeladay.blogspot.ca) Twitter: @BELA\_Brooks

Facebook: [Brooks Early Learning Academy](#)

Innovative preschool programming for children ages 3-4. Experienced staff committed to the philosophy of learning through play. BELA is a nurturing environment, where children have the opportunity to have fun, explore, examine & interact socially with other children. BELA also offers programming for children with exceptionality and those learning English as a second language. Check out our blog or social media for a sneak peek into life at BELA and see our website for program information.

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## Brooks Fire Department

 403.362.2331

504 Cassils Road East, Brooks, AB, T1R 0Z6

Website: [www.brooks.ca/225/Fire-Department](http://www.brooks.ca/225/Fire-Department)

Service provided 24 hours a day and 7 days a week and is delivered by 32 volunteer fire fighters and 2 full time officers.

## **Brooks Food Bank Foundation**

 **403.793.2535**

327, 3rd Street West, Brooks, AB, T1R 0E7  
Email: [brooksfoodbank@telus.net](mailto:brooksfoodbank@telus.net)

Fax: 403.362.8176

Offering emergency food assistance, as well as referral services and collaboration with other community organizations, to meet the needs of the impoverished. Available for ages 18 years and older. Call to book an appointment.

Hours of Operation: Monday - Friday 8:00am–4:00pm  
Clients Assistance: Monday - Friday 9:00am–3:00pm

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## **Brooks Handibus – see City of Brooks – Access Transit**

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## **Brooks Health Centre (Hospital)**

 **403.501.3232**

440, 3rd Street East, Brooks, AB, T1R 0G5

Fax: 403.362.6039

If you go to the hospital, please remember to take your Health Care Card and identification with you.

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## **Brooks Helping Hands Caregiving Ltd**

 **403.362.5117**

#20 Upland Drive, Brooks, AB, T1R 0R2  
Email: [tammy.fowler28@yahoo.ca](mailto:tammy.fowler28@yahoo.ca)

Cell: 403.633.0547

Private homecare services including respite, companion care, in-home therapy, daily living activity assistance, and community access.

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## **Brooks Immanuel Seventh-Day Adventist Church**

 **403.501.3437**

420, 2nd Street West, Brooks, AB, T1R 0E9  
Website: [www.brooksadventist.ca](http://www.brooksadventist.ca)  
Pastor Ryan Reeves

Hours of operation: Every Saturday  
Sabbath School 10:00am

Worship Service 11:00am

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## Brooks International Gospel Church (BIGC)

 403.362.2129

Pastor Maureen Chelemu

120, 1st Avenue East, Brooks, AB, T1R 0R9

Hours of Operation: Sunday Church 10:30am

Saturday Youth Services 3:00pm

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## Brooks Islamic Centre

 403.362.3960

820 Railway Avenue East, Brooks AB T1R 1B8

Imam: Sheik Abdiwali

Mu'adan: Sheikh Abdullahi

### Daily Prayers

Prayer	Time - depending on the season
Fajr - Morning	6:00am
Duhr - Noon	12:45pm
Asr - Afternoon	3:15pm
Maghrib - Sunset	5:45pm
Isha - Evening	7:15pm

**Friday Prayer**, is a prayer that Muslims hold every Friday afternoon instead of Duhr.

### Weekend Children Programs

Saturdays	9:30 am – 8:00pm
Sundays	9:30 am – 8:00pm

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## Brooks Medical Clinic

 403-362-3040

219B, 3rd Street West, Brooks AB, T1R 0S3

Website: [www.openinghours.ca/walmart-pharmacy-brooks-ab](http://www.openinghours.ca/walmart-pharmacy-brooks-ab)

Email: [rx-mgr-scن.s03658@wal-mart.com](mailto:rx-mgr-scن.s03658@wal-mart.com)

Hours of Operation: Monday-Thursday 8:30am - 4:30pm  
Friday 8:30am - 2:00pm  
Saturday-Sunday CLOSED

## Brooks Public Library

 403.362.2947

Mailing Address: PO Box 1149, STN Main, Brooks, AB, T1R 1B9 Fax: 403.362.8111  
Location: 323, 1 Street E, Books, AB, T1R 1C5 (JBS Canada Centre)  
Email: [brolib@shortgrass.ca](mailto:brolib@shortgrass.ca)  
Website: [www.brooks.shortgrass.ca](http://www.brooks.shortgrass.ca)

Library cards can be purchased by visiting the Brooks Public Library in person, with your identification card showing current address. Library cards are available for adults, youth and children.

Hour of Operation:	Monday/Friday/Saturday	9:30am – 5:00pm
	Tuesday/Wednesday/Thursday	9:30am – 8:00pm
	Sundays	1:00pm – 5:00pm

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## Brooks Toy Library and Family Resource Centre

 403.362.3232

Brooks & District Child Development Society  
327, 3rd Street West (Basement, rear entrance), Brooks, AB, T1R 0E7  
Annual Membership Fee: \$30.00 per family | Annual Group Membership: \$50.00

The Brooks Toy Library has over 1000 toys available to borrow, an extensive collection of cake pans, and children's puzzles. The resource room has over 400 parenting books, videos and cassettes and 20 different magazine subscriptions.

Hours of Operation:	Mondays	4:00pm - 8:00pm
	Tuesday/Wednesday/Thursday	9:30am - 5:00pm

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## Bullying Helpline Toll Free: 1.888.456.2323 (24hours/7days/week)

Website: [www.humanservices.ab.ca.abuse-bullying.html](http://www.humanservices.ab.ca.abuse-bullying.html)

Bullying happens when someone deliberately and repeatedly harasses, injures or threatens another person. The toll free helpline offers help in more than 170 languages.

Chat online (english only) follow link on website 12:00pm – 8:00pm daily



## Canada Child Benefit (CCB)

 **1.800.387.1193**

Website: [www.canada.ca/en/revenue-agency/services/child-family-benefit-overview.html](http://www.canada.ca/en/revenue-agency/services/child-family-benefit-overview.html)

The Canada Child Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under the age of 18.

Hours of Operation: Monday – Friday 8:15am – 5:00pm (Eastern Time)

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## Canada Pension Plan (CPP) and Old Age Security (OAS)

 **1.800.267.1177**  **Local: 1.800.277.9914**

Website: [www.canada.ca](http://www.canada.ca) »Benefits»Public pensions (CPP)

[www.canada.ca](http://www.canada.ca) »Benefits»Public Pensions»Canada Pension Plan Overview (OAS)

The CPP and Old Age Security provide a modest base upon which Canadians can build their retirement income. Basic financial support is also available to survivors and to people who become too disabled to work, and their children.

Hours of Operation: Monday – Friday 8:30am – 4:30pm

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## Canada Post Corporation (CPC)


 **403.362.4453**

120 1 Avenue West, Brooks Alberta T1R 1A0

Hours of Operation: Monday – Friday 9:00am – 5:00pm

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## Canada Revenue Agency

 **24 Hours: 1.800.461.9999**

Website: [www.cra.gc.ca](http://www.cra.gc.ca)

Benefit Enquiries » CCB, GST/HST credit, Provincial Programs, Child Disability Benefits & Children's Special Allowances


Phone: 1.800.387.1193

Business Enquiries  
Individual Enquiries  
TIPS (Tax Information Phone Services)

Phone: 1.800.959.5525  
Phone: 1.800.959.8281  
Phone: 1.800.267.6999

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## Canadian Cancer Society

 **Toll Free: 1.888.939.3333**

Website: [www.cancer.ca](http://www.cancer.ca)

If you, or someone you care about has been diagnosed with cancer, you'll have many questions and concerns. We're here to help. We offer support and information for people with cancer and their family, friends and caregivers.

Our Cancer Information Service provides answers to questions about all types of cancer, diagnostic tests, treatments, side effects, clinical trials and many other cancer-related topics. Our Peer Support Service connects people living with cancer and caregivers with trained volunteers who offer encouragement and share ideas for coping – all from their unique perspective as someone who's been there.

Medicine Hat support groups available, please call for more information.  
Toll free number Monday – Friday 8:00am – 5:00pm

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## Canadian Mental Health Association

[www.cmha.ca](http://www.cmha.ca)

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## Canadian Red Cross

 **403.526.3048**

398 Aberdeen Street SE, Medicine Hat, AB T1A 0R2

Website: [www.redcross.ca](http://www.redcross.ca)

**Emergency needs contact provincial 24 hr toll free disaster line 1.888.800.6493**

All Red Cross programs and activities are guided by the fundamental principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality. These principles allow us to provide help immediately to whoever needs it, wherever they are.

Volunteer Hours of Operation: Monday - Friday 8:30am – 12:00pm  
1:00pm – 4:30pm



**Cantara House (Family Shelter) 📞 24 Hour Crisis Line: 403.793.2232**

501 Meadow Brook Drive, Brooks, AB T1R 1G1

Admin Phone: 403.362.2766

Mailing Address: Box 1045, Brooks, AB, T1R 1B8

Outreach: 403.793.8180

Website: [www.cantarasafehouse.ca](http://www.cantarasafehouse.ca)

Fax: 403.793.8288

Cantara House provides a safe and secure environment for women and men who are fleeing abuse. A 24-hour crisis line is available and walk-in appointments can be arranged. Outreach support is available to those who do not require emergency shelter. Call us anytime, 24 hours a day, if you are a victim of abuse or violence.

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**Career Information Hotline**

**📞 1.800.661.3753**

Hours of Operation: Monday – Friday

8:15am – 4:30pm

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**Centennial Health (Clinic)**

**📞 403.793.8883**

316, 8th Avenue West, Brooks, AB

P.O. Box 700, Brooks, AB, T1R 1B6

Hours of Operation: Monday, Wednesday & Thursday 8:00am – 7:00pm

Tuesday & Friday 8:00pm – 12:00pm

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**Centennial Regional Arena**

**📞 403.362.1035**

144071 Silver Sage Road, Brooks, AB, T1R 1B5

This NHL regulation size ice arena / multi-purpose facility seats 1,704 people, and is home to several user groups, including the Brooks Bandits and other hockey teams, lacrosse and ringette teams. Its unique bowl shape design provides spectator seating. It includes corporate boxes, a two lane rubber running track, concessions, and a 200' x 85' ice surface. Amenities are located off the lobby to better serve all spectators. The lower level features a grade level access for trade shows, the Bandit's dressing rooms and eight multi-use dressing rooms.

*Please contact the main office for hours of operation, facility booking/ rentals, concerts, etc.*

## Champion's Centre Inc. (The)

 403.362.4440

416, 3rd Avenue West, Brooks, AB, T1R 0B2

Phone: 403.427.0376

Website: [www.thechampionscentre.net](http://www.thechampionscentre.net)

Email: [champcentre@shaw.ca](mailto:champcentre@shaw.ca)

A nationally registered nonprofit Christian charity, dedicated to providing permanent, quality, supportive housing to male individuals who face significant barriers to independent living. We provide personal development and grooming, life skill assistance, small "t" trustee program, work opportunities, spiritual support, and volunteer chapel services, among others. Available for men 18 and older.

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## Child Abuse Hotline


 24 Hour/7 days/Week 1.800.387.5437

Child Abuse Hotline: 1-800-422-4453

If you suspect a child is being neglected or abused, please call. (Calls are received from children in the midst of abuse, troubled parents, individuals concerned that abuse is occurring and others requesting child abuse information.)

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## Child and Youth Advocate

 Toll Free: 1.800.661.3446

#2420, 801-6 Avenue SW, Calgary, AB, T2P 3W3

Southern AB 403.297.8435

Email: [ca.information@ocya.alberta.ca](mailto:ca.information@ocya.alberta.ca)

Fax: 403.297.4456

Website: [www.ocya.alberta.ca](http://www.ocya.alberta.ca)

The Office of the Child and Youth Advocate (OCYA) is an independent office of the Legislative Assembly of Alberta, mandated to work with vulnerable young people.

The OCYA provides individual and systemic advocacy for children and youth receiving "designated services" as defined under the Child and Youth Advocate Act. This includes young people receiving or attempting to access services under the Child, Youth and Family Enhancement Act and the Protection of Sexually Exploited Children Act, as well as youth involved with the youth justice system.

The OCYA also provides access to legal representation for children and youth receiving child intervention services, provides public education, and conducts inves-

tigations in the event of the serious injury or death of a young person receiving designated services.

The OCYA has offices in Edmonton and Calgary that provides services province wide for ages 0-17 years old.

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### **Children's Allied Health**

 **403.529-8966**

440 3rd St E, Brooks, AB T1R 1B3

Fax: 403.529.8859

Brooks Hospital

Website: [www.albertahealthservices.ca](http://www.albertahealthservices.ca)

Children's Allied Health offers skill-building, assessment, and treatment activities for the families of children who have or may develop emotional or behavioral problems, developmental delays, or disabilities. These programs are available for children and youth, ages 0-17 years old.

*(Note: see Community Health Services for Children's Allied Health information for Brooks)*

Hours of Operation:      Monday – Friday      8:00am – 4:15pm

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### **Children & Family Services (Brooks Office)**

 **403.362.1284**

Suite 100, 600 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.6594

Website: [www.alberta.ca](http://www.alberta.ca)

Call for inquiries about child protection, child abuse concerns, foster care, adoptions, Daycare licensing and other services and supports. Available for ages 0-17 years old.

Hours of Operation:      Monday – Thursday      8:15am – 12:00pm  
Friday      1:00pm – 4:30pm

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### **Christ the Redeemer Catholic Schools**

 **1.800.737.9383**

301-23 Riverside Dr, Box 1318, Okotoks, AB, T1S 1B3

Phone: 403.938.2659

Website: [www.redeemer.ab.ca](http://www.redeemer.ab.ca)

### Brooks Schools:

Holy Family Academy (Kindergarten - Grade 4)	Phone: 403.362.8001
Christ The King Academy (Grades 5 – 8)	Phone: 403.362.4767
St. Joseph's Collegiate (Grades 9 - 12)	Phone: 403.362.5989
St. Luke's Outreach Centre (Grades 10 - 12)	Phone: 403.362.5030
The Centre of Learning @ Home	Phone: 1.800.659.1945

Christ the Redeemer Catholic Schools provides an authentic Catholic education to students in traditional schools in Canmore, Brooks, Drumheller, High River, Okotoks, Oyen and Strathmore and online schooling and blended programs to students all over Alberta and around the world through the Centre for Learning @ Home. The Centre for Learning @ Home offers virtual education home-schooling and distance education.

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### Christian Reformed Church of Brooks

 403.362.8142

1104 Frazer Avenue, Brooks, AB, T1R 0H2  
Email: [brookscrc@gmail.com](mailto:brookscrc@gmail.com)

Hours of Operation      Sunday Worship    10:00am

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### Church of God (Pentecostal)

 403.362.8697

190004 Range Road 142, Brooks, AB T1R 1B5  
Email: [admin@brookschurch.ca](mailto:admin@brookschurch.ca)  
Website: [www.brookschurch.ca](http://www.brookschurch.ca)  
Hours of Operation:      Sunday Services                      10:30am

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### Church of Jesus Christ of Latter Day Saints

 403.362.2855

40, 10th Street West, Brooks, AB, T1R 0C1  
Hours of Operation:      Monday-Sunday                      9:00am-6:00pm

## City of Brooks

 **403.362.3333**

201, 1st Avenue West, Box 879, Brooks, AB, T1R 1B7  
Website: [www.brooks.ca](http://www.brooks.ca)


Fax: 403.362.4787

- Access Transit( previously Handi-Bus) Phone: 403.362.6190
- Animal Control Pager Phone: 403.362.2331
- By-Law Enforcement Phone: 403.362.2331
- Centennial Regional Arena Phone: 403.362.3622
- City Parks Department Phone: 403.362.0271
- JBS Canada Centre Phone: 403.362.3622
- Protective Services Phone: 403.362.2331
- Public Works Phone: 403.362.3146
- Regional Transportation Phone: 403.362.6190

Hours of Operation: Monday-Friday 8:15am-4:30pm

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## Community Futures Entre-Corp

 **403.528.2824**

202-556 4th Street SE, Medicine Hat, AB T1A 0K8  
Email: [bizinfo@albertacf.com](mailto:bizinfo@albertacf.com)  
Website: [www.entre-corp.albertacf.com](http://www.entre-corp.albertacf.com)

Brooks: 403.376.1099

Community Futures Entre-Corp offers small business training, advice and loans for business start-ups and expansions.

Hours of Operation: Monday-Friday 8:00am-4:30pm

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## Community Health Services

 **403.501.3232**

440, 3rd Street E, Bag 300, Brooks, AB, T1R 1B3

Fax: 403.362.6039

Services include: Public Health Nursing - immunizations, baby clinics, communicable disease reporting, Environmental Health Services, Dental Health, Speech Language and Hearing Services, Children's Allied Health, Community Nutrition and Sexual Health Services.

Hours of Operation: Monday - Friday 8:00am – 4:15pm

## Community Nutrition Services

 403.592.8966

440, 3rd Street E, Bag 300, Brooks, AB, T1R 1B3

Fax: 403.501.3323

Offers access to a registered dietitian, nutrition classes and programming for all families. Specialty areas include prenatal nutrition, healthy growth and development of infants and toddlers, family mealtime, school nutrition and food security.

Hours of Operation: Monday - Friday 8:00am – 4:15pm

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## Sexual Health Services

 403.362.0588

440, 3rd Street E, Bag 300, Brooks, AB, T1R 1B3

Website: [www.albertahealthservices.ca](http://www.albertahealthservices.ca)

Counselling and information services include:

- Sexual decision-making
- Birth control and pregnancy prevention
- Sexually transmitted infection (STI) prevention, testing, treatment and information
- Pregnancy counselling (includes all pregnancy options and referrals)
- Talking to children about sexuality

Clinical services include:

- Emergency contraceptive pill (morning-after pill)
- Pregnancy testing
- STI testing and treatment

Hours of Operation Tuesday, Thursday, & Friday 8:00am – 4:30pm

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## Connect Teen

 24 Hour, 7 Days a Week: 1.403.264.8336

500-999 8th Str SW, Calgary, AB T2R 1J5

Teen support available by text or online chat (through website homepage).

Text: 1.587.333.2724 (Evenings and weekends)\*

Support is available for teens ages 10-17 years old.

Chat: [www.calgaryconnecteen.com](http://www.calgaryconnecteen.com)

\* Both text and online chat, peer support is offered:


Monday – Friday 5:00pm – 10:00pm

Saturday – Sunday 12:00pm – 10:00pm

Adults respond from 3:00pm – 5:00pm on weekdays for both.

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## Crime Stoppers (Brooks)

 Toll-Free 1.800.222.8477

Website: [www.calgarycrimestoppers.org](http://www.calgarycrimestoppers.org)

Crime Stoppers pays cash rewards of up to \$2000 for information that leads to an arrest, the recovery of stolen property, or the seizure of illegal drugs.

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## Crossroads Clinic

 403.362.4600

650 Cassils Road East, Unit 1, Brooks, AB, T1R 1M6

Fax: 403.501.3969

Email: [info@crossroadsclinic.ca](mailto:info@crossroadsclinic.ca)

Toll-Free: 1.855.362.4600

Website: [www.crossroadsclinic.ca](http://www.crossroadsclinic.ca)

Crossroads Clinic Association is a Christian charity bringing community-based support and services to individuals experiencing unexpected pregnancy; providing specific health care services for pregnancy and sexual health; educating the community on sexual health and relationships; and providing care for those experiencing grief or distress following pregnancy loss (including abortion) or sexual assault.

Our clinical services include: STI testing and treatment (sexually-transmitted infection testing), Pregnancy tests, Pregnancy options support, Pap testing, Contraceptive education.

Hours of Operation: Monday - Thursday 11:00am - 5:00pm

Friday-Saturday-Sunday CLOSED

## Cypress College

 **587.270.5042**

#716 - 2nd St. W Brooks, AB, T1R 1C4

Fax: 403.526.4388

Email: [admissions@cypresscollege.ca](mailto:admissions@cypresscollege.ca)

Website: [www.cypresscollege.ca](http://www.cypresscollege.ca)

Cypress College is a Business Career College based in Medicine Hat, Alberta with an additional campus in Brooks. We offer diploma programs in Administrative Technologies, Computer Technologies and Sales & Business Management. We are locally owned and operated and have served Southern Alberta for since 2002.

Hours of Operation: Monday-Friday

8:30am-4:30pm

Please call to make an appointment



## Dial-A-Law and Lawyer Referral Service Toll Free 1.800.332.1091

Call us for free practical legal information 24 hours a day. You must call from a touch tone phone. We have messages in Spanish, Punjabi, Polish, Vietnamese and Cantonese, as well as English.

Hours of Operated Assistance: Monday – Friday 8:00am – 4:30pm

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## Distress Centre 24 Hour Crisis Line: 1.403.266.HELP(4357)

Email: [info@distresscentre.com](mailto:info@distresscentre.com) Suicide Prevention: 1.800.SUICIDE (784-2433)

Website: [www.distresscentre.com](http://www.distresscentre.com) (online chat available)

Distress Centre ensures everyone has a place to turn in a time of crisis, by providing 24-hour support, counseling and referrals, free of charge. Available to all ages.



## Dr. Alex Lo Dental

 403-362-6616

907, Sutherland Drive East, Brooks, AB T1R 1C1

Email: [drlo@telus.net](mailto:drlo@telus.net)

Hours of Operation: Monday-Thursday  
Friday

8:00am - 4:00pm  
8:00am - 2:00pm

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## Duchess Mennonite Church

 403.378.4966

204, 3rd Street, East, Duchess, AB, T0J 0Z0

Website: [www.duchessmennonite.ca](http://www.duchessmennonite.ca)

Hours of Operation: Tuesday-Friday  
Sunday Service

8:30am-12:00pm  
10:30am

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## Duchess Newell Integrated Child Care Society

 403.378.0313

122 Centre Street, Duchess, AB, T0J 0Z0

Website: [www.Newellchildcare.com](http://www.Newellchildcare.com)

Email: [niccs.duchess@hotmail.com](mailto:niccs.duchess@hotmail.com)

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## Ecole Le Ruisseau (ELR)

 403.362.2010

500 Meadowbrook Drive E, Brooks, AB, T1R 0B5

Email: [leruisseau@francosud.ca](mailto:leruisseau@francosud.ca)

Website: [www.leruisseau.francosud.ca](http://www.leruisseau.francosud.ca)

Fax: 403.362.2035

A part of the Conseil Scolaire FrancoSud, ELR offers the Alberta Curriculum in French to students from Kindergarten to grade 12.

## Emergency Services

 911

Dispatch of emergency responders (Police-RCMP, Fire, Emergency Medical Technicians-Ambulance)

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## Employment Insurance Information Line

 1.800.206.7218

(See also Service Canada)

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## Employment Standards Contact Centre

 1.877.427.3731

Website: [www.alberta.ca/contact-employment-standards.aspx](http://www.alberta.ca/contact-employment-standards.aspx)

Albertans can call toll-free or ask questions online regarding your pay, vacation time, hours, overtime, etc.

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## Encounter Church

 403.362.7785

Mailing Address: PO Box 1197, Brooks, AB T1R 1B9

Location: 15th Avenue and 3rd Street West, Brooks, AB, T1R 1P7

Email: [encounterchurchofbrooks@gmail.com](mailto:encounterchurchofbrooks@gmail.com)

Website: [www.encounterchurchbrooks.ca](http://www.encounterchurchbrooks.ca)

Hours of operation	Monday-Thursday	9:00am-3:00pm
	Sunday Service	10:00am

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## Evangelical Free Church

 403.362.2952

625, 8th Street West, Brooks, AB, T1R 0E3

Email: [befcoffice@brooksefc.ca](mailto:befcoffice@brooksefc.ca)

At Brooks Evangelical Free Church we want to discover all the benefits of knowing God personally through a relationship with Jesus Christ. Our desire is to be a place where all people – regardless of age, background, or spiritual condition – can grow through their understanding of who God is.

Hours of Operation	Tuesday-Friday	9:00am-2:00pm
	Sunday Service	10:00am



### **Fairview Dental Hygiene Clinic**

 **403-362-8820**

20, Fairview Ave East, Unit 1, Brooks, AB, T1R 0N8

Website: [www.fairviewdentalhygiene.com](http://www.fairviewdentalhygiene.com)

Email: [fairviewdentalhygiene@gmail.com](mailto:fairviewdentalhygiene@gmail.com)

Hours of Operation: Monday – Saturday 9:00am - 5:00pm

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### **Family Support for Children with Disabilities (FSCD)** **403.362.1278**

200, 600 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.6594

Child Disability Resource Link

Phone: 1.866.346.4661

Website: [www.alberta.ca/fscd](http://www.alberta.ca/fscd)

This Alberta Government program provides support to assist families with some of the extraordinary demands resulting directly from their child's disability. This support includes specific financial benefits, information, and referral, as well as assisting the family in obtaining and coordinating services.

Hours of Operation: Monday – Friday 8:15am – 4:30pm

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### **Family Violence Information Line**

 **Toll Free: 310.1818**

Helpline chat available 8:00am – 12:00pm daily

Website: [www.alberta.ca/endifamilyviolence](http://www.alberta.ca/endifamilyviolence)

Family violence affects everyone: children, youth, individuals, families, and the community. There is help to protect yourself and others against family violence.

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### **Fetal Alcohol Spectrum Network Society (South East Alberta) SEAFAN**

 **403.548.2963**

SEAFAN Coordinator Myrna Stark

Email: [admin@seafan.ca](mailto:admin@seafan.ca)

Website: [www.seafan.ca](http://www.seafan.ca) • [www.fasd.alberta.ca](http://www.fasd.alberta.ca)

The Community served by the South East Alberta Network Society has a comprehensive and collaborative regional response to Fetal Alcohol Spectrum Disorder (FASD) across the lifespan and a continuum of awareness initiatives, prevention strategies, services, and supports that are respectful of individual, family, culture, and community diversity.

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### **First Nations & Inuit Hope for Wellness Helpline**

 **24 Hour, 7 Days a Week Toll Free: 1.855.242.3310**

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### **Francophone Association of Brooks (AFB)**

 **403.362.0405**

707, 2nd Avenue E (Basement), Box 1765, Brooks, AB, T1R 1L2

Website: [www.afbrooks.org](http://www.afbrooks.org)

The AFB offers French services and volunteer activities to the community, fights against discrimination, promotes youth leadership capacity building and offers services to children and youth for a successful integration in our beautiful and bountiful community of Brooks, where they like to call home.

Hours of Operation: Monday – Friday 9:00am – 9:00pm



### **Gambling Helpline** **Toll-Free 24/7 within Alberta: 1.866.332.2322**

This addictions helpline is a toll free confidential service which provides, alcohol, tobacco, other drugs and problem gambling support, information and referral services. It is available to all Albertans.

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### **Global Village Centre**

 **403.362.7204**

423 3rd Str E, Brooks, AB T1R 0G5

Emails: [info@globalvillagecentre.ca](mailto:info@globalvillagecentre.ca)

Website: [www.globalvillagecentre.ca](http://www.globalvillagecentre.ca)

Global Village Centre offers empowerment, intercultural education and research. It also offers the Healing Path Wellness Centre for Newcomers (Your Well-Being Matters).

## Government of Alberta

 Toll Free: 310.0000

(see Table of Contents for a listing of specific departments)


Website: [www.gov.ab.ca](http://www.gov.ab.ca)

Telephone Directory: [www.gov.ab.ca/directory](http://www.gov.ab.ca/directory)

If your call to an Alberta Government Service is long distance, please dial 310-0000 then the area code, and the phone number you would like to reach in order to receive TOLL FREE access.

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## Government of Canada

 Toll Free: 1.800.926.9105

Website: [www.canada.gc.ca](http://www.canada.gc.ca)

For a complete list of departments and agencies please visit the website at [www.canada.ca/en/gov/dept](http://www.canada.ca/en/gov/dept)

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## Grasslands Innovations School Wellness Team

 403.363.1790

Kallie Freimark, Universal Programming  
745, 2 Avenue E, Brooks, AB, T1R 1L2  
Email: [kallie.freimark@grasslands.ab.ca](mailto:kallie.freimark@grasslands.ab.ca)

Fax: 403.793.2108

Grasslands Innovations School Wellness Team provides universal, group and Tier one individual services focusing on mental wellness to students in all of the schools in the Grasslands Public School Division.

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## Grasslands Public Schools

 403.793.6700

Division Office: 745, 2nd Avenue East, Brooks, AB, T1R 1L2

Website: [www.grasslands.ab.ca](http://www.grasslands.ab.ca)

Maintenance Department

Phone: 403.793.6713

Bus Shop

Phone: 403.793.6703

Alcoma School (Kindergarten - Grade 9)

Phone: 403.362.3741

Bassano School (Kindergarten - Grade 12)

Phone: 403.641.3577

Brooks Composite High School (Grades 10 - 12)

Phone: 403.362.4814

Brooks Junior High School (Grades 7 - 9)

Phone: 403.362.3524

Duchess School (Kindergarten - Grade 12)	Phone: 403.378.4948
Eastbrook Elementary School (Kindergarten - Grade 6)	Phone: 403.362.5464
Gem School (Grades 1 - 6)	Phone: 403.641.2249
Griffin Park School (Kindergarten - Grade 6)	Phone: 403.362.7555
Rolling Hills School (Kindergarten - Grade 9)	Phone: 403.964.3640
Rosemary Academic School (Kindergarten - Grade 12)	Phone: 403.378.4493
Sunrise School (Alternative School)	Phone: 403.793.2025
Tilley School (Kindergarten - Grade 9)	Phone: 403.377.2233
Uplands Elementary School (Kindergarten - Grade 6)	Phone: 403.362.2660

### **COLONY SCHOOLS**

Bow City Colony School	Phone: 403.362.3378
Clearview Colony School (Bassano)	Phone: 403.641.2022
Fairville Colony School	Phone: 403.641.2005
Lathom Colony	Phone: 403.641.4667
Newell Colony School	Phone: 403.641.2001
Springside Colony School (Duchess)	Phone: 403.378.4720
Springview Colony School (Bassano)	Phone: 403.641.2006
Colony Principal	Phone: 403.793.6700

### **Grasslands Regional Family and Community Support Services (FCSS) Society**

 **403.362.4549**

Box 1996, Brooks, AB, T1R 1C7

Fax: 403.362.4571

Municipal Partners: City of Brooks, County of Newell, Rosemary, and Duchess

Email: [fcss.off@telus.net](mailto:fcss.off@telus.net)

Website: [www.grasslandsregionalfcss.com](http://www.grasslandsregionalfcss.com)

Grasslands Regional FCSS is an inter-municipal partnership designed to deliver preventive social programming and to work with community to enhance the quality of life for residents.

- Provide core and micro grants to support social programming within the Brooks Newell Region.
- Promote volunteerism through sharing volunteer opportunities and celebrating Citizen and Junior Citizen of the Year.
- Enhance quality of life of residents by sharing community events, provide education and training opportunities, as well as building community capacity through partnerships and collaboration.

## Grasslands Registry

 403.362.5755


240, 3rd Street West, Brooks, AB, T1R 0S3

Alberta registry agents are a network of community-based service centers, offering one-stop shopping for a wide range of registration, information, and licensing services on behalf of the Government of Alberta.

Hours of Operation: Monday – Friday 8:30am – 5:00pm

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## Greenbrook Medical Clinic

 587-270-2727

344, 8th Street East, Brooks, AB, T1R 0K2

Website: [www.openinghours.ca/walmart-pharmacy-brooks-ab](http://www.openinghours.ca/walmart-pharmacy-brooks-ab)

Email: [rx-mgr-scn.s03658@wal-mart.com](mailto:rx-mgr-scn.s03658@wal-mart.com)

Hours of Operation: Monday – Friday 9:00am - 4:30pm

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## Greenbrook Pharmacy (PharmaChoice)

 403-362-4284

344, 8th Street East, Brooks, AB, T1R 1C5

Website: [www.pharmachoice.com/locations/greenbrook-pharmacy](http://www.pharmachoice.com/locations/greenbrook-pharmacy)

Email: [greenbrookpharmacy.ab@gmail.com](mailto:greenbrookpharmacy.ab@gmail.com)

Hours of Operation: Monday – Friday 9:00am - 9:00pm  
Saturday-Sunday 10:00am - 9:00pm



## Habitat for Humanity

 1.403.253.9331 ext: 275

210, 805 Manning Road North East, Calgary, AB, T2E 7M8 Fax: 403.253.9335

Email: [brookinfo@habitatsouthernab.ca](mailto:brookinfo@habitatsouthernab.ca)

Website: [www.habitatsouthernab.ca](http://www.habitatsouthernab.ca)

Habitat for Humanity Canada is a national, non-profit organization working towards a world where everyone has a safe and decent place to live.

Hours of Operation: Monday-Friday 8:00am-4:30pm

## Health Link Alberta

 811

Website: [www.myhealth.alberta.ca](http://www.myhealth.alberta.ca)

Health Link Alberta provides health advice and information to all Albertans through a toll-free phone number. Access is 24 hours, 7 days a week and support is provided by experienced registered nurses and other health-care professionals. They will ask questions, assess symptoms and determine the best care for you.

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## High School Transcripts

 1.780.427.5732

Alberta Education (High School and Transcript)

Email: [studentrecords@gov.ab.ca](mailto:studentrecords@gov.ab.ca)

Website: [www.mypass.alberta.ca](http://www.mypass.alberta.ca)

Provides assistance and to update student personal information, view diploma marks, request transcripts and confirm order status of requests.

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## Home Care Program

 403.362.7766

440 3rd Str E, Brooks, AB T1R 0X8

Fax: 403.362.7778

Home care staff co-ordinate and provide health and support services to enable individuals to remain in their own homes. The program provides for continuity of care between hospital and home and promotes self-care and independence. All residents of Alberta who hold a valid health care card and whose needs cannot be met at home are eligible.

There is no cost for Home Care services, and anyone can refer an individual to our program, or the individual can refer themselves. All referrals are followed up.


Hours of Operation Monday - Friday

8:00am - 4:30pm





## **Immigration, Refugees & Citizenship Canada (IRCC)**

 **Toll-Free 24/7: 1.888.242.2100**

Website: [www.cic.gc.ca](http://www.cic.gc.ca)

Responsible for immigration, settlement, resettlement, citizenship, and multicultural programs and services.

Automated telephone service available 24 hours a day, 7 days a week.

Hours of Operation (Client Support Centre Agents):

Monday – Friday 8:00am – 4:00pm



## **J & L Shuttle Service**

 **403.528.8851**

**Toll Free 1.877.217.5577**

838 17 ST SW, MEDICINE HAT, AB

Website: [www.jandlshuttle.com](http://www.jandlshuttle.com) | BOOK ONLINE

J & L runs 2 shuttles per day, leaving Medicine Hat at 8:00 am and 12:00 pm. The shuttles then returns, from Calgary 2:00-2:30 pm and 5:30-6:00 pm. They give you a call the night before (after 6:00 pm) and will confirm your exact time for pick up. Stops include: Redcliff, Suffield, Brooks, Bassano, Strathmore, Chestermere.

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## **JBS Canada Centre**

 **403.362.3622**

323, 1st Street East, Brooks, AB, T1R 1B7

Fax: 403.362.4416

Website: [www.brooks.ca](http://www.brooks.ca)

Swimming, skating, curling, and hockey are some of the activities that are offered at the Leisure Centre for all ages.

Hours of operation and schedules of activities are posted in the JBS Canada Centre and are available on the City of Brooks' website.

**K**

## Kids Help Phone

 **Toll-Free: 1.800.668.6868**  
 **Text: 686868**

Website: [www.kidshelpphone.ca](http://www.kidshelpphone.ca) (Live Chat available)

Kids Help Phone is Canada's only national 24-hour, bilingual and anonymous phone counselling, web counselling and referral service for children and youth.

Kids needing help with any problem or crisis can call this number. Whether your girlfriend/boyfriend broke your heart or broke your jaw, someone is there to listen and to help. Available for ages 5-17 years old.

**L**

## Labour Program (Federal)

 **1.800.641.4049**

Labour Program Office

Fax: 1.403.292.4678

Harry Hays Building, 270, 220 4th Avenue South East, Calgary, AB, T2G 4X3

Website: [www.labour.gc.ca](http://www.labour.gc.ca)

Federal Employment Standards are minimum standards of employment for employers and employees in the workplace. Available for 18 year olds and older.

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## Lakewood Community Church (Baptist)

 **403.362.5060**

804 Cassils Road East, Brooks, AB, T1R 0L2

Hours of Operation: Tuesday  
Sunday Service

7:00pm-8:00pm  
11:00am

## Landlord and Tenant Information

 **1.877.427.4088**


Alberta Contact Centre

Website: [www.alberta.ca/landlords-tenants.aspx](http://www.alberta.ca/landlords-tenants.aspx)

Providing information, advice and mediation services for landlords and tenants.

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## Legal Aid Society of Alberta

 **Toll Free 1.866.845.3425**

Website: [www.legalaid.ab.ca](http://www.legalaid.ab.ca)

Fax: 1.866.382.7253

Legal Aid Alberta assists Albertans facing legal issues by helping them navigate their journey through the justice system and find lasting resolution to their legal challenges. We provide eligible Albertans support and services in areas including: Family Law and Child Welfare, Emergency Protection Orders and Domestic Violence, Adult Criminal Law, Youth Criminal Law, Immigration and Refugee Law, Civil Law, Service to the Siksika Nation and Duty Counsel (Legal Assistance at Court).

Hours of Operation: Monday – Friday 8:15am – 4:15pm

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## Lifetalk Counselling Services

 **403.362.2210**

216, 327 3rd Street West, Brooks, AB T1R 0E7

Website: [www.lifetalkcounselling.ca](http://www.lifetalkcounselling.ca)

Email: [exec.director@lifetalkcounselling.ca](mailto:exec.director@lifetalkcounselling.ca)

When you struggle with emotional or relational issues and need a quiet place to talk...help is available. Subsidy is available for counseling and seminars. Call for an appointment.

Hours of Operation: Monday, Thursday & Friday 9:00am - 5:30pm  
Tuesday & Wednesday Evenings 12:30pm - 8:30pm

## Lion King Daycare

 403.794.2121

1235 3rd Street West, Brooks, AB, T1R 0P7

Email: [lionkingdaycarecentre@gmail.com](mailto:lionkingdaycarecentre@gmail.com)

Quality childhood education and care is available on-site for children 12 months to 6 years of age. We have qualified staff, licensed by Alberta Government, and fully subsidized. We host programs such as the Grand Friends which gives the opportunity for the children to visit with our seniors that live in Sunrise Gardens. We have the capacity to address 40 children.

Hours of Operation: Monday to Friday 5:15am – 6:00pm

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## Little Children Day Homes

 403.427.1068

Mailing Address: Box 255, Brooks, AB T1R 1B3

Location: 12 Lakeview Cr. East Brooks, AB T1R 0L9

Email: [littlechildrendayhome@hotmail.com](mailto:littlechildrendayhome@hotmail.com)

Alberta Government licensed day homes providing approved and monitored child care services for children aged 0 – 12 years of age in the City of Brooks, and surrounding area. Some homes may offer care outside typical day home hours, please call for information. Subsidy is available for eligible families.



## Maintenance Enforcement Program (MEP)

 Toll Free: 310.0000

7th Floor, J.E. Brownlee Building  
10365, 97th Street, Edmonton, AB, T5J 3W7

Email: [albertamep@gov.ab.ca](mailto:albertamep@gov.ab.ca)

Website: [www.justice.alberta.ca/programs\\_services/mep](http://www.justice.alberta.ca/programs_services/mep)

Then dial: 780.422.5555

Fax: 1.780.401.7575

Ensures that individuals meet their obligation to pay spousal and child support under the term of their court orders and certain agreements.

## McMan Youth, Family & Community Services

 403.794.1955

350 Aquaduct Dr, Brooks, AB T1R 1B2  
Website: [www.mcmansouth.ca](http://www.mcmansouth.ca)

McMan Youth, Family & Community Services Association provides Collaborative Services including In-home Family Support, Child and Youth Work, Supervised Family Time and Transportation. These services will be provided to individuals and families referred from Children and Family Services in Brooks and surrounding rural areas.

Hours of Operation    Monday-Friday                    8:30am-4:30pm

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## Medicine Hat College – Brooks Campus

 403.362.1677

200 Horticultural Station Road East, Brooks, AB, T1R 1E5                    Fax: 403.362.1474  
Email: [cslenders@mhc.ab.ca](mailto:cslenders@mhc.ab.ca)  
Website: [www.mhc.ab.ca](http://www.mhc.ab.ca)

In addition to College Preparation, Diploma and Certificate Programs, Adult Basic Education and ESL classes, the Brooks Campus offers a number of services to students and community members. These include: access to library resources including computers with printers and internet; exam invigilation, video conferencing, meeting, and training space; academic advising, and monthly art exhibits. Catering services are available through on-campus cafeteria.

Hours of Operation    Monday – Friday                    9:00am-5:00pm  
                                 Summer Hours (July – August) 8:30am-4:30pm

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## Ministerio Nueva Tierra

 403.376.0501

304, Cassils Road, Brooks, AB, T1R 1B8  
Mailing Address: P.O. Box 92, Brooks, AB, T1R 0B2  
Website: [www.ministerionuevatierra.org](http://www.ministerionuevatierra.org)

Sunday Service                    4:00pm

**MLA –Danielle Smith (UCP) 📞 Toll Free 310-000 then 403.527.5622**

Fax: 403.527-5112

Constituency Office: 503, 4th Avenue West, Unit A, T1R 0B3  
Satellite Office: 537 - 4 Street SE, Medicine Hat, AB, T1A 0K7  
Email: [brooks.medicinehat@assembly.ab.ca](mailto:brooks.medicinehat@assembly.ab.ca)

Alberta Premier and current Member of the Legislative Assembly of Alberta representing the constituency of Brooks-Medicine Hat and leader of the United Conservative Party.

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### **Monkey Business Day Homes**

**📞 403.594.3699**

70b 18th Str NW, Medicine Hat, AB T1A 7E5  
Email: [info@mbdh.ca](mailto:info@mbdh.ca)  
Website: [www.mbdh.ca](http://www.mbdh.ca)

Monkey Business Day Homes is a fully accredited family day home agency that is contracted by the province of Alberta to approve providers in Medicine Hat, Brooks and the surrounding areas. Licensed for children ages 0-12. Subsidy available for qualifying clients. Actively seeking Day Home providers in Brooks, please visit our Facebook page or website to apply.

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### **MP Martin Shields**

**📞 403.793.6775**

Constituency Office  
#2 – 403 2nd Avenue West, Brooks, AB, T1R 0S3  
Email: [martin.shields.c1@parl.gc.ca](mailto:martin.shields.c1@parl.gc.ca)  
Twitter: [@MartinBowRiver](https://twitter.com/MartinBowRiver)  
Website: [www.martinshieldsbowriver.ca](http://www.martinshieldsbowriver.ca)

Fax: 403.793.6778


Canadian federal politician and current Member of Parliament representing the Bow River riding. Martin serves as Deputy Chair of the Conservative Party's Alberta Caucus, and as a member of the House of Commons standing Committee on the Environment and Sustainable Development.

Hours of Operation

Monday - Friday

8:30am-4:00pm

**Multiple Sclerosis Society of Canada:  
Southeastern Chapter**

 **1.844.859.6789**

1201 Kingsway Avenue South, Suite 101 Medicine Hat, AB, T1A 2Y2

Email: [msnavigators@msscanada.ca](mailto:msnavigators@msscanada.ca)

Website: [www.mssociety.ca](http://www.mssociety.ca)

Currently the support group is running on the third Thursday of the month in Brooks, AB. Please call ahead of time to ensure the proper location, and details are provided to all interested parties of this group.



**Newell Associate Clinic**

 **403.362.5501**

220, 4th Street West, Brooks, AB, T1R 0B1

Fax: 403.362.8426

Mailing Address: Bag 280, Brooks, AB T1R 1B3

Website: [www.newellassociativeclinic.com](http://www.newellassociativeclinic.com)

Please call to book your appointment as each office schedules vary.

Hours of Operation: Monday - Thursday 8:00am – 4:30pm

Friday 8:00am – 3:00pm

*Walk in Clinic: Permanently Closed*

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**Newell Christian Community (NCC)**

 **403.362.4259**

Email: [brkstrin@telusplanet.net](mailto:brkstrin@telusplanet.net)

Cell: 403.501.4085 (Chairman John Theiss)

Representing numerous churches and Christian organizations, the members of NCC work together in our local communities to reflect the common faith of those groups that God loves people in Jesus Christ. It is the main local contact for spiritual/pastoral care in the Brooks Newell Region.”

## **Newell Christian School**

 **403.378.4448**

Kindergaten– Grade 9

Highway 544 Junction #36 Brooks, AB T4B 2A3

Mailing Address: Box 100, Brooks, AB, T1R 1B2

Website: [www.newellchristianschool.com](http://www.newellchristianschool.com)

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Fax: 403.378.3991

## **Newell Denture Clinic**

 **403-362-3181**

220, 3rd Street West, Brooks, AB T1R 0S3

Email: [darren@newelldentureclinic.ca](mailto:darren@newelldentureclinic.ca)

Hours of Operation: Monday-Friday

8:30am - 5:00pm

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## **Newell Drug Mart IDA**

 **587-270-4434**

220, 4th Street West, Brooks, AB T1R 1B3

Website: [www.guardian-ida-remedysrx.ca/en/alberta/brooks/newell-drug-mart-ida-7053861](http://www.guardian-ida-remedysrx.ca/en/alberta/brooks/newell-drug-mart-ida-7053861)

Hours of Operation: Monday-Friday  
Saturday

8:00am - 6:00pm

10:00am - 2:00pm

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## **Newell Further Education Council**

 **403.641.3444**

Box 478, Bassano, AB, T0J 0B0

Fax: 403.641.3442

Suite C - 518, 2 Avenue Bassano, AB T0J 0B0

Email: [furthered@telus.net](mailto:furthered@telus.net)

Program Coordinator Email: [furthered@telus.net](mailto:furthered@telus.net)

Literacy Coordinator: [newellable@yahoo.com](mailto:newellable@yahoo.com) or call **403-641-4407**

Providing literacy and learning opportunities in the rural communities of the County of Newell for more than 40 years.

Non-credit courses, adult basic literacy education, ESL; and a variety of learner support services including: Resume writing, job search, career connections, basic technology support, foundation skill development, and more.

Our mission: The Newell Further Education Council facilitates, supports, and promotes collaborative opportunities to enhance learner success within the County of Newell.



**Newell Housing Foundation  
(Low Income & Seniors' Residents)**

 **403.362.4455**

500 3rd Str E, Brooks, AB T1R 1P9

Fax: 403.501.0188

Email: [hello@newhf.ca](mailto:hello@newhf.ca)

Website: [www.newhf.ca](http://www.newhf.ca)

Providing low income, subsidized housing to the residents of Brooks, Tilley, Duchess and Rosemary. To apply for Community Housing or Rental Subsidy, please pick up an application from our office or apply online through our website.

Hours of Operation: Monday-Thursday 8:00am-5:00pm

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**Newbrook Lodge**

 **403.362.4455**

500, 3rd Street East, Brooks, AB, T1R 1P6

Website: [www.newhf.ca/seniors-housing/newbrook-lodge](http://www.newhf.ca/seniors-housing/newbrook-lodge)

Email: [hello@newhf.ca](mailto:hello@newhf.ca)

Newbrook Lodge provides supportive housing for low to moderate income seniors in the community of Brooks. Our facility is a three-story building with 148 suites built around a central courtyard. Newbrook Lodge is centrally located in the city and minutes away from the Brooks Health Centre, medical clinics, shopping, and banks. Newell Foundation is a non-profit organization that was established in 1960 by the Government of Alberta to supply subsidized housing to functionally independent, healthy senior citizens. At Newbrook Lodge, you can enjoy the freedom to live as you choose, with plenty of time to fully enjoy each day.

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**Newell Integrated Child Care Society (NICCS)**

 **403.362.6559**

327, 3rd Street West (basement), Brooks, AB, T1R 0E7

Fax: 403.362.0164

Email: [niccschildcare@gmail.com](mailto:niccschildcare@gmail.com)

NICCS provides a safe, developmentally appropriate, educational, nurturing environment for your child ages 0 - 6 years. Our certified, professional staff is dedicated to meeting the individual needs of each child in their care. NICCS also offers a Before-and-After School Program for ages 6 - 12 years old. Fully licensed and accredited with subsidies available.

Hours of Operation: Monday - Friday 5:30am - 6:00pm

## **Newell Mini Bus**

 **403.363.7890**

Website: [www.countyofnewell.ab.ca](http://www.countyofnewell.ab.ca)

Providing transportation services for people in the County of Newell.

Hours of Operation: Monday - Friday 8:00am - 4:30pm

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## **Newell Recycling Association**

 **403.362.2132**

279 Veiner Road, Brooks, AB, T1R 0J6

Website: [www.newellrecycling.ca](http://www.newellrecycling.ca)

Email: [newellra@telus.net](mailto:newellra@telus.net)

Operated by a local non-profit association formed in 1992, the centre oversees recycling for the City of Brooks and County of Newell which includes Duchess, Rosemary, Tilley, Patricia, Rolling Hills, Scandia, Gem and Lake Newell Resort.

Hours of Operation: Monday - Friday 8:00am - 12:00pm & 12:30pm - 4:30pm

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## **Next Step Residential Services Inc.**

 **403.501.5199**

Medicine Hat Head Office: 403.527.4999

716, 2nd Street West, Brooks, AB, T1R 1C4

Fax: 403.362.6970

Website: [www.nextstepltd.ca](http://www.nextstepltd.ca)

Providing quality services for persons with disabilities in Medicine Hat and Brooks, Alberta. Provides high quality programming, which emphasizes community inclusion, and a wide range of supported living, which includes staffed residential housing, respite and day trips within the community. Programs available for 0-17 years old as well as 18 and older.

Hours of Operation: Monday - Friday 8:30am - 4:30pm



## **Orchard Manor**

 **403.362.6188**

951 Cassils Road West, Brooks, AB, T1R 1K9

Fax: 403.362.5855

Website: [www.agecare.ca](http://www.agecare.ca)

Email: [orchardmanor@agecare.ca](mailto:orchardmanor@agecare.ca)

At Orchard Manor, we believe in offering you the broadest range possible of all-inclusive retirement living options for worry-free lifestyle in an affordable, friendly and caring community environment.

Hours of Operation: 7 days a week 8:00am – 4:30pm

We would be pleased to book tours for your convenience.

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## **Outcome Facilitation & Project Development Ltd.**

 **403.362.8850**

503, 4th Ave West, Brooks, AB, T1R 0S3

Fax: 403.793.8850

Mailing Address: 23 Upland Road, Brooks, AB, T1R 1G7

Cell: 403.409.9503

Hours of Operation: Monday-Friday 8:30am-4:30pm

Available by appointment only.



## **Parents as Teachers**

 **403.362.8729**

745 2nd Ave E, Brooks, AB T1R 1L2

Email: [celina.everett@grasslands.ab.ca](mailto:celina.everett@grasslands.ab.ca) or [linda.virovec@grasslands.ab.ca](mailto:linda.virovec@grasslands.ab.ca)

Free voluntary program for families with children 5 years of age and younger living in Brooks Newell Region. Home visits over various stages of your child's development, periodic screening to identify any problems in development, as well as assistance to access community resources.

Hours of Operation: Monday – Friday 8:00am - 4:00pm

## Parkview Dental

 403-362-3752

319, 1st Ave W, Brooks, AB, T1R 0S3

Website: [www.brooksfamilydental.ca](http://www.brooksfamilydental.ca)

Email: [brooksparkviewdental@gmail.com](mailto:brooksparkviewdental@gmail.com)

Hours of Operation: Monday-Tuesday 8:00am - 4:30pm  
Wednesday 8:00am - 6:00pm  
Thursday-Friday 8:00am - 4:30pm

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## Parkinson Association of Alberta

 403.243.9901

120,6835 Railway Str SE, Calgary, AB T2H 2V6

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## Passport Offices

 1.800.277-9914 (CPP & OAS only)

### • Service Canada

Phone: 1.800.567.6868

Harry Hays Building – Calgary AB

Suite 150, 220, 4 Ave SE, Calgary, AB, T2G 5E7

Website: [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca)

Hours of Operation: Monday – Friday 8:30am – 4:00pm

### • Service Canada (Passport services only)

120, 23 Sunpark Drive SE, Calgary, AB, T2X 3V1

Hours of Operation: Monday – Friday 8:30am – 4:00pm

### • Service Canada (Passport drop-off only)

608, 2 Street West, Brooks, AB T1R 1A8

Hours of Operation: Monday, Tuesday, Thursday, Friday 8:30am – 4:00pm

## Playfair Lodge

 403.641.3000

315, 7th Street, Bassano, AB, T0J 0B0

Website: [www.newellfoundation.ca/playfair-lodge](http://www.newellfoundation.ca/playfair-lodge)

Playfair Lodge is a congregate, living facility serving functionally independent senior citizens 65 years of age and over. The Lodge provides housekeeping service, full meal service, laundry service, basic room furnishings, building security, 24 hour non-medical staffing and opportunities for socializing. Its facility is a 40 bed one storey building, built in 1980.

Hours of Operation: Monday - Friday 8:30am – 4:30pm

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## Pharmasave Brooks

 403-362-2265


316. 8th Avenue West, Bay C, Brooks, AB, T1R 1B4

Website: [www.pharmasave.com/brooks](http://www.pharmasave.com/brooks) \* Prescribing Pharmacy

Hours of Operation: Monday-Friday 8:30am - 6:00pm  
Saturday 10:00am - 5:00pm

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## Poison Centre

 Toll Free: 1.800.332.1414

For a poison emergency, call this 24-hour Information Line. Free and confidential expertise and advice offered 24/7 on poisons, chemicals, medications and herbals.

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## Police (RCMP)

Admin Phone: 403.794.4400

310, 4th Street West, Brooks, AB, T1R 0Z7

Email: [RCMP@brooks.ca](mailto:RCMP@brooks.ca)

Fax: 403.362.4383

Complaints: 403.362.5535

Emergency: 911

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## Prairie Pioneers 55 Plus Club

 403.362.4102

420, 1 Avenue West, Brooks, AB, T1R 0A9

Mailing Address: P.O. Box 1542, Brooks, AB, T1R 1C4

This 55+ club offers information and drop-in recreation and activity centre to the seniors of Brooks. Inquire within about our schedule of activities.

## **Prairie Rose Hospice Palliative Care Society (PRHPC)**

 **403.633.9281**

440 3rd Str E, Brooks, AB T1R 1B3

Prairie Rose Hospice promotes comfort, pain and symptom control, support and hope, and supplies to palliative care individuals being cared for at home and in the Brooks and Bassano Hospitals. We believe that everyone deserves to be comfortable and to live their lives in dignity. PRHPC provides community awareness and education, biannual memorial services, in-home bed program, palliative care rooms and the Tree of Hope Campaign.

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## **Probation Office**

**(See Alberta Community Corrections)**

 **403.362.1204**

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## **Provincial Court – Brooks**

 **403.362.1238**

220, 4th Avenue West, Brooks, AB, T1R 0G1

### **Criminal Sitting:**

Every Wednesday 10:00am

Every 3rd Friday (Provincial Statutes) 10:00am

### **Brooks Family & Youth Sitting:**

Every 2 & 4th Friday (Youth 10-17) 11:00am

Every 2nd & 4th Friday (Family & Child 0-17) 10:00am



## **REDI Enterprises (Brooks Office)**

 **403.362.6661**

239 1st Str W, STN Main Po Box 1622, Brooks, AB T1R 1C4

Medicine Hat Office: Allowance Avenue Medicine Hat, AB, T1A 7S6

Phone: 403-526-5742 860

Website: **[www.redi.ca](http://www.redi.ca)**

Email: **[takeflight@redi.ca](mailto:takeflight@redi.ca)**

REDI provides programs and services to foster independence and help to make space for people living with disabilities, whether that be through a few hours of support a day to full time supported living.

Hours of Operation: Monday- Friday 8:30am-4:30pm

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## **Reinland Mennonite Church**

190020 Rge Rd 150, Brooks, AB

Website: **[www.reinlandmennonitechurch.com](http://www.reinlandmennonitechurch.com)**

Email: **[reinlandchurch@gmail.com](mailto:reinlandchurch@gmail.com)**

Sunday Service

10:00am

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## **Resolution and Court Administration Services (RCAS)**

 **Toll Free 310.000 then 403.529.8716**

460, 1st Street SE, Medicine Hat, AB T1A 0A8

Website: **[www.rcas.alberta.ca](http://www.rcas.alberta.ca)**

Resolution and Court Administration Services (RCAS) is a group of programs and services offered by the Government of Alberta, Justice and Solicitor General in collaboration with the courts of Alberta. Services target families:

- going through separation or divorce
- dealing with child custody, access, and support issues
- not represented by a lawyer

At least one involved party must live in Alberta.

Hours of Operation: Monday - Friday 8:15am – 4:00pm  
(Closed 12:00pm - 1:00pm and statutory holidays)



### **Safe Link Alberta (Medicine Hat)**

**☎ 403.527.5882**

411 N Railway St SE, Medicine Hat, AB T1A 2Z3

Website: [www.safelinkalberta.ca/medicine-hat](http://www.safelinkalberta.ca/medicine-hat)

Regardless of circumstance, we recognize that each individual is a person first and that all people have a right to equitable health care and support. We offer services through an evidence-based framework and philosophy, focusing on prevention, education, and support in response to HIV, the transmission of STBBIs, and substance use.

Hours of Operation Monday-Friday 1:00pm-4:00pm

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### **Safety Connections**

**☎ 403.501.5588**

Bay 1 – 440 Aquaduct Drive E, Brooks, AB, T1R 0M8


Website: [www.safetyconnections.ca](http://www.safetyconnections.ca)

We provide certified safety training for both community members and companies, youth programs (Home Alone and Babysitting), and both Class 1 and Class 3 driver training and air brake certification. In addition to classroom instruction, we have a number of on-line certification options available through our website. Most training is conducted at our office, but on-site training may be accommodated as well.

Hours of Operation Monday-Friday 8:00am-4:30pm



## Safeway Pharmacy

 403-793-2217

550, Cassils Road West, Brooks, AB, T1R 0W3

Website: [www.safeway.ca/stores/safeway-brooks](http://www.safeway.ca/stores/safeway-brooks)

Hours of Operation: Monday-Friday 9:00am - 8:00pm  
Saturday-Sunday 10:00am - 6:00pm

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## Saint Alban's Anglican Church of Canada

 403.362.3501

240, 1 Street West, Brooks, AB, T1R 1B5

The Venerable Ken Wells

Phone: 403.362.3142

Email: [kswells@telusplanet.net](mailto:kswells@telusplanet.net)

Sunday Service 11:00am

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## Saint Mary's Roman Catholic Church

 403.362.4466

511, 4th Street West, Brooks, AB, T1R 0E5

Fax: 403.793.2571

Website: [www.saintmarysbrooks.com](http://www.saintmarysbrooks.com)

Weekend Mass Saturday 5:00pm  
Sunday 9:00am, 11:00am, and 6:00pm

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## Saint Vincent de Paul Society

 403.409.9510

511, 4th Street West, Brooks, AB, T1R 0E3

We provide emergency assistance to individuals and families in need. Call to make an appointment.

Hours of Operation: Tuesday & Wednesday 9:30am – 3:30pm

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## Sanare Centre

 403.548.2717

36 Strachan Ct SE Unit 2, Medicine Hat, AB T1B 4R7

Fax: 1.403.527.7570

Email: [info@sanarecentre.ca](mailto:info@sanarecentre.ca) Website: [www.sanarecentre.ca](http://www.sanarecentre.ca)

A supportive place in southeastern Alberta for those who experience sexual, domestic and personal violence and trauma. We're working to stop it, through education, training and advocacy services.

Hours of Operation      Monday-Friday      8:00am-4:00pm

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### **Seniors OutReach Society (Brooks and District)**

 **403.362.4131**

Box 712, Brooks, AB, T1R 1B6  
1235 3rd Street West

Fax: 403.362.6736

Email: [seniors.outreach@telus.net](mailto:seniors.outreach@telus.net)

Website: [www.seniorsoutreach.org](http://www.seniorsoutreach.org)


Providing individualized, caring, supportive services utilizing volunteers. Programs include Friendly Visiting, Wellness Teas, Home Support, and Meals on Wheels, Telephone Assurance, Pension Information, Income Tax service and Special Outings.

Membership Fee:      \$15.00/year

Hours of Operation:      Monday – Friday      10:00am - 3:00pm

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### **Service Canada**

 **Toll-Free: 1.800.622.6232**

211 1st Ave E, Brooks, AB T1R 0G9

Website: [www.canada.ca](http://www.canada.ca)


Service Canada brings together a growing number of services from federal departments and agencies. We are also building partnerships with other levels of government and community service providers to bring even more services together. Whether you want to apply for Employment Insurance or a passport, find a job, or get a Social Insurance Number, Service Canada is the place to go.

Toll Free Lines are Open:      8:00am - 8:00pm, your local time

Brooks Hours of Operation:      Monday/Tuesday/Thursday/Friday 8:30am - 4:00pm  
Closed Wednesday

## Sexual Violence Helpline

### • Alberta's One Line for Sexual Violence

 Toll Free: 1.866.403.8000

Website: [www.aasas.ca](http://www.aasas.ca)

Text and chat available online

### • Sanare Centre

2, 36 Strachan Crt SE, Medicine Hat, AB T1B 4R7


Email: [info@sanarecentre.ca](mailto:info@sanarecentre.ca) Website: [www.sanarecentre.ca](http://www.sanarecentre.ca)

 403.548.2717

Fax: 1.403.527.7570

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### Shopper Drug Mart Pharmacy

 403-362-3315

433, Cassils Road West, Brooks, AB, T1R 0W1

Website: [www.shoppersdrugmart.ca/en/store-locator/store/2343](http://www.shoppersdrugmart.ca/en/store-locator/store/2343)

Email: [asdm2343@shoppersdrugmart.ca](mailto:asdm2343@shoppersdrugmart.ca) \*Prescribing Pharmacy

Hours of Operation: Monday-Sunday 8:00am - 10:00pm

#### • Pharmacist Walk-In Clinic (Shoppers Drug Mart)

The Pharmacy Care Clinic Team can help with care for individuals and families by prescribing for minor illnesses and skin conditions, lab requisitions, point-of-care testing and chronic disease management as well as vaccinations and injections. No appointment required, walk-ins welcome!

Hours of Operation: Monday – Sunday 10:00am – 6:00pm

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### Silver Sage Ag Society & Silver Sage Community Corral

 1.403.362.2262

144059, Silver Sage Road, Box 1092, Brooks, AB, T1R 1B9


Fax: 403.501.3672

Email: [slvrsage@eidnet.org](mailto:slvrsage@eidnet.org)

Website: [www.silversagecorral.com](http://www.silversagecorral.com)

The Silver Sage Community Corral is a multi-purpose agricultural grounds and indoor riding facility. Visit our website for membership, schedule, events, rentals and other information.

## Smith Funeral Home Ltd,

 403-362-4636

204, 3rd Avenue West, Brooks, AB, T1R 0S3

Website: [www.sfh.ca](http://www.sfh.ca)

Email: [kelly@sfh.ca](mailto:kelly@sfh.ca)

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## South Shore Dental

 403-362-5949

560, Cassils Road East, Unit 3, Brooks, AB, T1R 1M6

Hours of Operation:	Monday - Tuesday	9:00am - 5:00pm
	Wednesday	10:00am - 6:00pm
	Thursday	9:00am - 5:00pm
	Friday	9:00am - 3:00pm

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## South Shore Medical Clinic

 403.793.8111

620 Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.8118

Hours of Operation:	Monday – Friday	8:30am - 4:30pm
	Closed daily from 12:00pm - 1:00pm	

*Online booking is now available, come in and ask how to enroll.*

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## South Shore Pharmacy

 403-362-2212

650, Cassils Road East, Brooks, AB, T1R 1M6

Fax: 403.793.8118

Hours of Operation:	Monday-Friday	9:00am - 5:00pm
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## SPEC Association for Children & Families (The)



 403.362.5056

101, 327 3rd Street West, Brooks, AB, T1R 0E7

Fax: 403.362.5090

Email: [home@spec.ab.ca](mailto:home@spec.ab.ca)

Website: [www.spec.ab.ca](http://www.spec.ab.ca) |  @SPECAssociation

 SPEC Association for Children and Families  @specassociation

Hours of Operation:	Monday – Friday	8:30am - 5:00pm
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The SPEC Association offers a continuum of services to empower people with information, family supports and community connection with the goal to build a thriving community of resilient individuals and families. **The services that SPEC offers:**

### **1. LINKS Newcomer Services**

Services for newcomers, refugees and immigrants to support their integration and participation in the local community

- **Liaison Workers:** information, advocacy and life skills.
- **SWIS:** services for students and families from K to Gr 12, to support a smooth transition to the Canadian school systems.
- **HIPPY:** works with mothers of preschooler (3-5yrs) to enhance their english skills, provide community integration and help prepare their pre-school aged children for school.

### **2. Brooks & Area Family Resource Network (FRN)**

Programs and support for families with children 0-17 years old

- **SPEC Hub:** The Hub is a central point for families who have children 0 – 17 to access information, referral and service coordination services.
- **Parent/Caregiver Education:** programs and supports promote the parent-child relationship, safe nurturing home environments and encourage positive parenting practices. (0-17 yrs)
- **Youth Connections:** offers drop-in programs for children and youth (7-17 yrs) that provide engaging and safe activities along with life skill development.

### **3. Community Services**

Support for adults (18+) to access existing community and/or government resources.

### **4. FASD Programs**

Prevention, education and support for individuals who may be impacted by FASD (Fetal Alcohol Syndrome Disorders)

### **5. MakerSpace**

Programs and activities for youth (7-17yrs) that use STEM activities with the goal of supporting youth to develop meaningful relationships with peers and safe adults.

## Spirit Of Grace Lutheran Church (ELCIC)

 403.362.1944

Mailing Address: P.O. Box 1535, Brooks, AB, T1R 1C4

Office Address: 116-2 Ave. West Brooks, AB

Email: [spiritofgracelutheran@gmail.com](mailto:spiritofgracelutheran@gmail.com)

Website: [www.spiritofgrace.ca](http://www.spiritofgrace.ca)

Sunday Service: 10:00am

Hours of Operation: Tuesday-Friday 9:00am-12:00pm

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## Statistics Canada

 1.800.263.1136

150 Tunny's Pasture Driveway, Ottawa, ON, K1A 0T6

Website: [www.statcan.gc.ca](http://www.statcan.gc.ca)

Hours of Operation: Monday – Friday 8:30am – 4:30pm

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## Stronger Life Connections

Email: [strongerlifeconnections@gmail.com](mailto:strongerlifeconnections@gmail.com)

Website: [www.stronger-lifeconnections.com](http://www.stronger-lifeconnections.com)

Providing support and resources for those who have experienced grief and loss and want to work on a new path forward. Grief Recovery • Helping Children with Loss • Horse Connections (Equine Assisted Learning-EAL)

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## Suicide Crisis Helpline

 Toll-Free 24/7: 9-8-8

Website: [www.988.ca](http://www.988.ca)

**If your safety is at risk, call 911 right away.**

Help when you need it most. If you are feeling like you have lost hope and are struggling to cope, if you are dealing with thoughts of suicide, or if you are worried about someone else, 9-8-8 is here for you. When you reach out, a trained responder will listen without judgement, provide support and understanding, and can tell you about resources that will help. 9-8-8 is here to provide moments of connection that create hope, support recovery and save lives.

Hours of Operation 24 hours 7 days a week

## Sunrise Gardens

 403.794.2105

1235, 3rd Street West, Brooks, AB, T1R 0P7

Fax: 403.794.2135

Email: [sgreception@agecare.ca](mailto:sgreception@agecare.ca)

Website: [www.agecare.ca](http://www.agecare.ca)

Sunrise Gardens is designed for adults who need assistance and support to live in the community as independently as possible. Offering health care, opportunities to socialize, nutritional services, and leisure activities. Sunrise Gardens also aims to provide support, respite and relief for caregivers.

Hours of Operation: Monday - Friday 8:30am – 4:30pm



## Taxi Cab Companies Brooks

Brooks Taxi

 403.362.4010

City Taxi

 403.362.2929

Klein Cabs

 403.362.8866

Lou Cabs

 403.363.1111

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## The Well Ministries Brooks

 403.501.0202

203, 3rd Street West, Brooks, AB, T1R 0S4

Fax: 403.501.0203

E-mail: [info@thewellbrooks.com](mailto:info@thewellbrooks.com)

Website: [www.thewellbrooks.org](http://www.thewellbrooks.org)

Hours of Operation: Sunday 10:30am

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## Thom's Funeral Home and Reception Centre

 403-500-1010

477, Margaret Avenue East, Duchess, AB, T0J 0Z0

Website: [www.thomfuneralhome.com](http://www.thomfuneralhome.com)

Email: [info@thomfuneralhome.com](mailto:info@thomfuneralhome.com)

## Trinity Lutheran Church

 403.362.4259

811 Cassils Road West, Brooks, AB, T1R 0E4

E-mail: [brkstrin@telusplanet.net](mailto:brkstrin@telusplanet.net)

Website: [www.brookstrinity.ca](http://www.brookstrinity.ca)

Hours of Operation: Tuesday-Friday  
Sunday Service

9:00am-3:00pm  
10:00am



## United Church of Canada

 403.362.3637

507, 3rd Avenue West, Brooks, AB, T1R 0B2

Hours of Operation: Tuesday- Friday

9:00am-12:00pm

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## United Church Thrift Sale

 403.362.3637

507, 3rd Avenue West, Brooks, AB T1R 0B2

We sell clothing for all ages, collectibles, books, linens, kitchen items, small furniture, toys and more. We accept cash, checks and credit/debit cards and gift certificates are available.

Many of our customers have become friends and often stop by just for a visit. You, too, will love our low prices, quality merchandise and warm atmosphere.

Thrift Sale Every 3rd Thursday of the month:

8:00am – 12:00pm

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## United Latin American Pentecostal Church

 403.363.3960

604 Cassils Road West, Brooks AB



## Uplift Therapeutic Riding Association

 403.501.0420

Box 1465, Brooks AB, T1R 1C3

Kids and adults with physical and mental disabilities have an opportunity to ride horses in a safe and therapeutic environment.



## Vital Statistics

 Toll free: 310.0000 then 780.427.7013

Alberta Registries, Vital Statistics  
Box 2023, Edmonton, AB, T5J 4W7  
Email: [vs@gov.ab.ca](mailto:vs@gov.ab.ca)

Service Alberta regulates the registration of all vital events that occur in Alberta such as births, deaths, marriages, and legal change of names.



## WalMart Pharmacy

 403-501-5553

917, 3rd Street West Brooks, AB T1R 1L5

Website: [www.openinghours.ca/walmart-pharmacy-brooks-ab](http://www.openinghours.ca/walmart-pharmacy-brooks-ab)

Email: [rx-mgr-scn.s03658@wal-mart.com](mailto:rx-mgr-scn.s03658@wal-mart.com)

Hours of Operation: Monday-Friday  
Saturday-Sunday

8:30am - 6:00pm  
10:00am - 6:00pm

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## Wizkid's After School Program

 403.409.3595

323 – 1st Street East, Brooks, AB T1R 1B7

Website: [www.wizkidsafterschool.com](http://www.wizkidsafterschool.com)

Email: [wizkidsafterschool@gmail.com](mailto:wizkidsafterschool@gmail.com)

 [wizkidsafterschoolprogram](https://www.facebook.com/wizkidsafterschoolprogram)

The Wizkid's Afterschool Program is a licensed, family- operated, out-of-school-care club that provides part time, drop in, day camp and full-time after school

childcare services for the community of Brooks and area. Available for kids in Grade 1-6.

Hours of Operation	Monday-Thursday	3:00pm-5:30pm
	Friday	12:00pm-5:30pm

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## Wood's Homes

 **24/7 Crisis Line Toll Free: 1.800.563.6106**

805, 37 Street NW, Calgary, AB, T2N 4N8

 Text: 587.315.5000

Email: [askus@woodshomes.ca](mailto:askus@woodshomes.ca)

Text & Live Chat 9:00am-10:00pm


587.315.5000 | Live Chat: iCarol

Wood's Homes Community Resource Team views crisis as a normal process that all people encounter, at some point. We are here to listen. Crisis support available for children and families 24/7.

Calgary based, nationally recognized children's mental health care centre. We have a long history of helping children & their families with mild to severe emotional and behavioral mental health issues.



## YMCA Employment Centre

 **587.816.2900**

333 2nd Street W #1C, Brooks AB, T1R 1G4

Website: [www.medicinehatymca.ca](http://www.medicinehatymca.ca)

YMCA Employment Services provides a wide range of support, services, and programs to Albertans who are seeking to improve their employment status - including identifying job opportunities, enhancing employability and life skills and gaining experience and confidence through placement programs.

Eligibility requirements: Alberta residents who are not attending an education program, legally entitled to work in Canada, ready, willing and able to work, unemployed or currently working less than 20hrs per week. Services are available for individuals who are no longer attending a school, ages 16 and older

Hours of Operation:	Monday - Friday	8:30am – 4:30pm
	Appointments preferred	




# LOCAL LINKS

**PRODUCED BY:**

SPEC Association For Children & Families  
#101 - 327, 3rd Street West  
Brooks, Alberta T1R 0E7

 **Phone:** 403-362-5056

 **Fax:** 403-362-5090

 **Email:** [home@spec.ab.ca](mailto:home@spec.ab.ca)

 **[www.spec.ab.ca](http://www.spec.ab.ca)**

If you need further information or clarification, or you want to update your information, please call **SPEC**.

*\*Online option available. Visit our website.*





COMMUNITY CULTURAL CENTRE  
327 380 ST. N.W.

**Community Cultural Centre**

- Breaks & District Handicraft Bazaar
- Breaks & District Genealogical Society
- Localism Consulting
- Services
- **SPEC** Association for Children and Families
- LINKS (Parents' Leadership Centre)
- Parent LINK Centre



**SPEC**

ASSOCIATION FOR CHILDREN & FAMILIES | EST. 1978

[www.spec.ab.ca](http://www.spec.ab.ca) | 403-362-5056